

# OIG Audits in the Federally Funded Research Environment

CYNTHIA HOPE

Assistant Vice President for Research & Director of Sponsored Programs, The University of Alabama

KEN LISH

Acting Director, Contract Grant Audits  
National Science Foundation Office of Inspector General



© 2019 National Council of University Research Administrators | [www.ncura.edu](http://www.ncura.edu)

1

## Webinar Topics/Objectives

- A description of Offices of Inspectors General (OIGs)
  - Their relevance to the research community
  - 2019 OIG audit plans
  - Best practices for minimizing audit burden
- Specific information related to the NSF OIG
  - How auditees are selected
  - Changes to the audit process
  - Case studies describing common audit findings



© 2019 National Council of University Research Administrators | [www.ncura.edu](http://www.ncura.edu)

2

## Inspector General Act of 1978

- Established 12 IGs – now over 70
- Independent and objective
  - Report to Congress and Agency Head (or NSB for NSF), not to agency management
  - Not engaged in management and operations
- Reports are publicly available (with exceptions)
- Subject to various oversight mechanisms including peer review



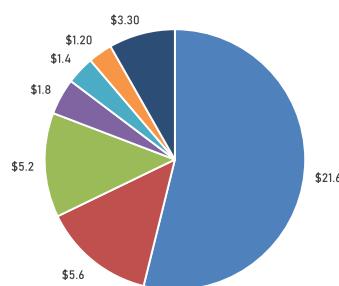
**NCURA**  
Supporting Research...*together*<sup>SM</sup>

© 2019 National Council of University Research Administrators | [www.ncura.edu](http://www.ncura.edu)

3

## OIGs Most Relevant to Research Community

FY 2017 Higher Ed R&D Expenditures (in billions)



■ HHS ■ DOD ■ NSF ■ DOE ■ NASA ■ USDA ■ Other

© 2019 National Council of University Research Administrators | [www.ncura.edu](http://www.ncura.edu)

4

## HHS Audit Work Plan

- Work Plan Home, <https://oig.hhs.gov/reports-and-publications/workplan/index.asp>
- Select Recently Added Items
  - NIH and Peer Reviewers
  - NIH's Implementation/Monitoring COI
  - NIH's Pre-Award Process for Assessing Risk of Grant Applicants and Post-Award Process for Oversight of Grantees



© 2019 National Council of University Research Administrators | www.ncura.edu

5

## NSF Audit Work Plan

- Annual Plans found on Reports & Publications page, <https://www.nsf.gov/oig/reports/>.
- Select FY 2019 Annual Audit Work Plan Items
  - Major Facilities
  - EPSCoR
  - Government Owned Equipment
  - NSF Awardees – various audits and reviews



© 2019 National Council of University Research Administrators | www.ncura.edu

6

# Federal Audit Environment

- Single Audits
  - Required, Standardized
- Internal Audits
  - Customized, Organization's Discretion
- Agency Reviews
  - Required, Varying Scopes & Objectives
- Inspector General Audits
  - Required, Varying Scopes & Objectives, Internal & External to NSF, Independent



**NCURA**  
Supporting Research...*together*<sup>SM</sup>

© 2019 National Council of University Research Administrators | [www.ncura.edu](http://www.ncura.edu)

7

## AUDIT SELECTION PRIORITIZATION

---



### Risk

Risk score

Awardee type - small vs large institution



### Availability of Resources

Audit staff

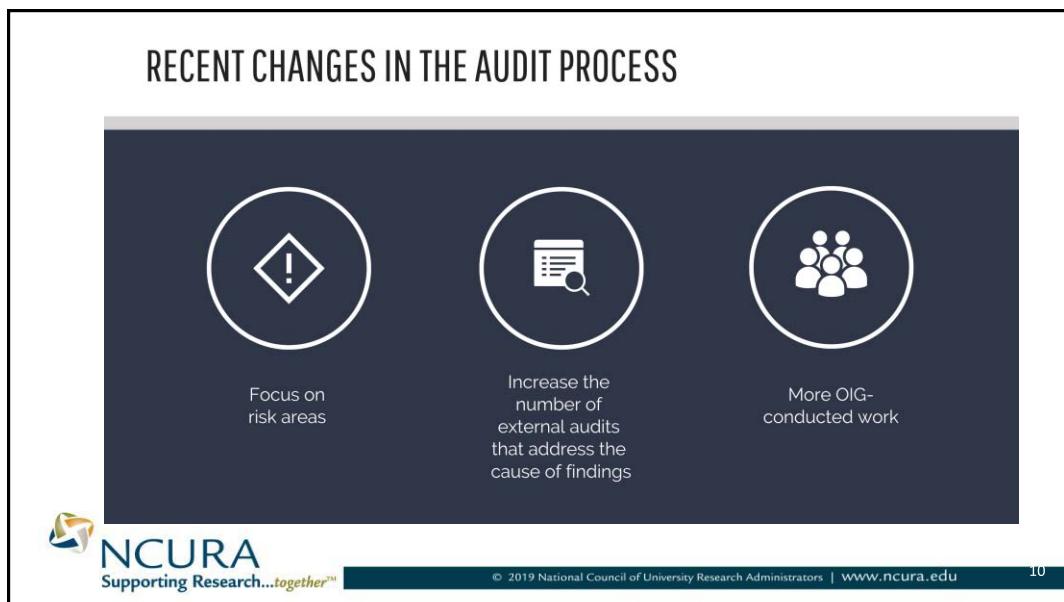
Funds for IPA audits



**NCURA**  
Supporting Research...*together*<sup>SM</sup>

© 2019 National Council of University Research Administrators | [www.ncura.edu](http://www.ncura.edu)

8



## Analytic Auditing

- Risk-based approach to transaction selection
- Allows us to identify control system issues
- Does not replace traditional auditing procedures

**THE DATA ANALYTICS PROCESS**

```

graph TD
    Request((Request)) -- "Request data fields" --> Select((Select))
    Request -- "Identify key financial systems and determine how NSF grant expenditures are recorded" --> Normalize((Normalize))
    Request -- "Identify key personnel" --> Analyze((Analyze))
    Request -- "Request example of data extract" --> Validate((Validate))
    
    Select -- "Potential control weakness" --> Analyze
    Select -- "Internal grant file review" --> Normalize
    Select -- "Transaction flags multiple exceptions" --> Analyze
    
    Analyze -- "Dollar value of transaction" --> Normalize
    Analyze -- "Participant Support" --> Validate
    Analyze -- "Budget vs. Actual" --> Validate
    Analyze -- "Charges to Expired Awards" --> Validate
    
    Normalize -- "Compare control totals and identify blank fields and nonconforming data" --> Validate
    Normalize -- "Review query parameters" --> Validate
    Normalize -- "Incorporate auditee crosswalk detail" --> Validate
    Normalize -- "Incorporate NSF data" --> Validate
    
    Validate -- "Reconcile GL to ACMS" --> Analyze
    Validate -- "Reconcile GL to subledgers" --> Analyze
    Validate -- "Merge/append subledgers datasets" --> Analyze
    Validate -- "Request additional information, as needed" --> Analyze
  
```

© 2019 National Council of University Research Administrators | [www.ncura.edu](http://www.ncura.edu)
11

**CASE STUDY #1**

Travel Findings

Institution of Higher Education

3 Year Audit Period

\$258 million in expenditures in audit period

**Unallowable Travel Expenses**  
\$20,656

**Unsupported Travel Expenses**  
\$2,635

**Unallowable Upgraded Travel**  
\$6,622

**CONCLUSION**

All findings were sustained during audit resolution

© 2019 National Council of University Research Administrators | [www.ncura.edu](http://www.ncura.edu)
12

<p><b>CASE STUDY #2</b></p> <p>Spending Near Award Expiration Date</p> <p><b>Institution of Higher Education Department</b></p> <p><b>3 Year Audit Period</b></p> <p><b>\$110 million in expenditures in audit period</b></p>	<h2>AUDIT FINDING RESOLUTION</h2> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="background-color: #cccccc; text-align: center; padding: 5px;">Sustained</th> <th style="background-color: #cccccc; text-align: center; padding: 5px;">Not Sustained</th> </tr> </thead> <tbody> <tr> <td style="text-align: center; padding: 5px;">\$67,545 Replacement equipment purchased with 3% of award life remaining</td> <td style="text-align: center; padding: 5px;">\$7,231 Computer purchased with 25 days remaining on the award</td> </tr> <tr> <td style="text-align: center; padding: 5px;">\$12,024 Computers purchased with only a few days remaining on the award</td> <td style="text-align: center; padding: 5px;">\$4,255 Equipment purchased with 17 days remaining on the award</td> </tr> <tr> <td style="text-align: center; padding: 5px;"></td> <td style="text-align: center; padding: 5px;">\$4,148 Computer purchased with 7% of the award remaining</td> </tr> </tbody> </table>	Sustained	Not Sustained	\$67,545 Replacement equipment purchased with 3% of award life remaining	\$7,231 Computer purchased with 25 days remaining on the award	\$12,024 Computers purchased with only a few days remaining on the award	\$4,255 Equipment purchased with 17 days remaining on the award		\$4,148 Computer purchased with 7% of the award remaining
Sustained	Not Sustained								
\$67,545 Replacement equipment purchased with 3% of award life remaining	\$7,231 Computer purchased with 25 days remaining on the award								
\$12,024 Computers purchased with only a few days remaining on the award	\$4,255 Equipment purchased with 17 days remaining on the award								
	\$4,148 Computer purchased with 7% of the award remaining								

 NCURA  
 Supporting Research...together™

© 2019 National Council of University Research Administrators | [www.ncura.edu](http://www.ncura.edu)

13

## Internal Audits of NSF

- New hybrid audit approach
- Audit objectives are directed towards NSF
- NSF's policies, procedures, and internal controls apply to the awardee community
- Audit fieldwork takes place at the awardee level
- Examples:
  - Audit of NSF's Oversight of Subrecipient Monitoring
  - Audit of Government Owned Equipment

 NCURA  
 Supporting Research...together™

© 2019 National Council of University Research Administrators | [www.ncura.edu](http://www.ncura.edu)

14

- Engagement Letter
- Entrance Conference
- Notification of Preliminary Findings and Recommendations vs. Discussion Draft
- Exit Conference
- Formal Draft Report
  - Auditee usually has 30 days to comment
  - Provided to NSF, even if NSF is not the auditee
  - Auditee comments are summarized in the final report and attached as an appendix



Communication  
During Audits

 NCURA  
Supporting Research...*together*<sup>SM</sup>

© 2019 National Council of University Research Administrators | [www.ncura.edu](http://www.ncura.edu)

15

- Pit Falls - Real Life Example
- Best Practices
  - Constant communication
  - Regularly scheduled check-ins
  - Open communication
  - Formal tracking documents



Communication Best  
Practices

 NCURA  
Supporting Research...*together*<sup>SM</sup>

© 2019 National Council of University Research Administrators | [www.ncura.edu](http://www.ncura.edu)

16

## Auditee Communication Best Practices

- Be proactive, responsive, professional, honest, and concise.
  - Make the most of the entrance conference
    - If it will not occur until immediately before the audit, is pre-audit information available?
  - Ensure you understand everything that will or might be requested and communicate with all relevant parties
  - Avoid unnecessary delays in providing responses



© 2019 National Council of University Research Administrators | [www.ncura.edu](http://www.ncura.edu)

17

## Audit Resolution in Accordance with OMB Circular A-50 (Audit Followup)

- Resolution is required within 6 months of report issuance
- NSF sends OIG report to auditee for response to findings and recommendations
- NSF provides OIG with Audit Resolution Memorandum (ARM)
- If OIG disagrees with NSF's Management Decision, it can escalate to NSF's Audit Follow-up Official
- Ultimate decision on audit resolution rests with NSF



© 2019 National Council of University Research Administrators | [www.ncura.edu](http://www.ncura.edu)

18

## CASE STUDY #3

Audit Resolution

**OIG and NSF disagreement regarding a policy applicable to most NSF awardees**

- The issue was included in most audit reports
- OIG and NSF disagreed during audit resolution
- The issue was elevated to the AFO on multiple occasions
- Ultimately, NSF removed the policy from the PAPPG


NCURA

Supporting Research...*together*<sup>SM</sup>

© 2019 National Council of University Research Administrators | [www.ncura.edu](http://www.ncura.edu)

19

### Case Study: Audit and Investigations Collaboration



**Audit Findings**

- Missing or insufficient documentation
- Referred to Office of Investigations



**Investigation**

- Office of Investigations determined that employees fabricated time and effort reports



**Settlement**

- University agreed to repay ~\$1.2 million
- University employee pled guilty to falsifying time and effort reports, received 1 year probation
- University was required to implement 5 year compliance plan


NCURA

Supporting Research...*together*<sup>SM</sup>

© 2019 National Council of University Research Administrators | [www.ncura.edu](http://www.ncura.edu)

20

# RECENT OIG PRODUCTS

## Office of Investigations Cases



**NCURA**

Supporting Research...*together*<sup>SM</sup>



### SELF REPORTED

University identified accounting errors and returned more than \$2.2 million to NSF



### HOTLINE

Community college returned over \$327,000 for improper charges



### PROACTIVE

Research Foundation returns over \$330,000 improperly paid to faculty and ineligible students

21

## Help OIG Eliminate Fraud and Improve Management



### CONTACT US

FRAUD, WASTE, ABUSE,  
MISMANAGEMENT,  
FABRICATION,  
FALSIFICATION,  
PLAGIARISM,  
UNNECESSARY  
EXPENSES?



### WHISTLE BLOWERS

SAVE TAXPAYER  
DOLLARS



### PROTECT

NSF EMPLOYEES,  
CONTRACTORS, AND  
GRANTEES WHO REPORT  
POTENTIAL WRONGDOING



**NCURA**

Supporting Research...*together*<sup>SM</sup>

© 2019 National Council of University Research Administrators | [www.ncura.edu](http://www.ncura.edu)

22

## WHISTLE BLOWER PROTECTION

Who is protected from Retaliation for making Protected Disclosures?

-  Current and Former NSF Employees
-  Applicants for NSF Employment
-  Employees of a Federal Contractor or Subcontractor
-  Employees of Grantee or Subgrantee

What are protected disclosures?

-  Violations of any law, rule, or regulation
-  Gross waste of funds, gross mismanagement, and abuse of authority
-  Substantial and specific danger to public health and safety

Protected disclosures can be made to management, OIG, Congress, or the Media  
Additional Information: [www.nsf.gov/oig/whistleblower.jsp](http://www.nsf.gov/oig/whistleblower.jsp)



© 2019 National Council of University Research Administrators | [www.ncura.edu](http://www.ncura.edu)

23

# Questions?



© 2019 National Council of University Research Administrators | [www.ncura.edu](http://www.ncura.edu)

24