

Amber Grace Young

Associate Professor of Information Systems

Price College of Business • University of Oklahoma • amberyong@ou.edu

Education

Ph.D., Management Information Systems, University of Oklahoma (2015)
M.B.A., Leadership and Organizational Development, Oklahoma Christian (2011)
B.S.Ed., Secondary Mathematics Education, University of Oklahoma (2009)

Publications

- Kudra, A., Rieger, A., Roth, T., Sedlmeir, J., Fridgen, G., & Young, A. (2025). "Digital Identity Wallets: How organizations can implement the EU's new identity model," *Information Systems Journal*.
- Patel, J., Giddens, L., Wang, P., Ahuja, S. & Young, A. (2025). "Fostering Responsible Information Systems Research Ecosystems," *Communications of the AIS*.
- Young, A., Shuva, S., Roth, T., Zhu, Y., & Hevner, A. (2025). "Ethical Design through Grounding and Evaluation: The EDGE Method of Information Systems Design to Achieve Social Impacts," *Journal of Information Technology*, 02683962241289598.
- Chughtai, H., & Young, A. G. (2025). "Decoloniality and Information Systems: Making Local Contexts Relevant to IS Research." *Information Systems Journal*.
- Smethurst, R., Young, A., & Wigdor, A. (2024). "Jürgen Habermas revisited via Tim Cook's Wikipedia biography: A hermeneutic approach to critical Information Systems research," *Journal of Responsible Technology*. 20, 100090.
- Rieger, A., Roth, T., Sedlmeir, J., Fridgen, G., & Young, A. (2024). "Organizational Identity Management Policies," *Journal of the AIS*, 25(3), 522-527.
- De Lurgio, S., Young, A. G., & Steelman, Z. (2023). Mechanical Turk Versus Student Samples: Comparisons and Recommendations. *AIS Transactions on Replication Research*, 9(1), 7.
- Lacity, M., Carmel, E., Young, A. G., & Roth, T. (2023). The Quiet Corner of Web3 That Means Business. *MIT Sloan Management Review*, 64(3).
- Davison, R., Dennis, A., Young, A., & Shuva, S. (2022). "Anatomy of a Good Paper: Choosing Research Topics," *Communications of the AIS*, 51(1), 543-553.
- Young, A., Majchrzak, A., & Kane, G. (2021). "Reflection on Writing a Theory Paper: How to Theorize for the Future," *Journal of the AIS*. 22(5), 1212-1223.
- Young, A., Majchrzak, A., & Kane, G. (2021). "Organizing Workers and Machine Learning Tools for a Less Oppressive Workplace," *International Journal of Information Management*. 59.
- Kane, G., Young, A., Majchrzak, A., & Ransbotham, S. (2021). "Avoiding an Oppressive Future of Machine Learning: A Design Theory for Emancipatory Assistants," *MIS Quarterly*, 45(1) 371-396.
- Young, A., Wigdor, A., & Kane, G. (2020). "The Gender Bias Tug-of-War in a Co-creation Community: Core-Periphery Tension on Wikipedia," *Journal of Management Information Systems*, 37(4), 1047-1072.
- Myers, M., Chughtai, H., Tsibolane, P., Young, A., & Davidson, E. (2020). "Studying the Other or Becoming the Other: Engaging with Indigenous Peoples in IS Research," *Communications of the AIS*, 47(1), pp. 1-14.
- Chughtai, H., Myers, M., Young, A., Borsa, T., Cardo, V., Demirkol, S., Morgan, C., Morton, S., Prior, C., Wilkin, J., Young, E., & Ozkula, S. (2020). "Demarginalizing inter-disciplinarity: Interdisciplinary research in marginalization," *Communications*

- of the AIS*, 46(1), 296-315.
- Young, A., Selander, L., & Vaast, E. (2019). "Digital organizing for social impact: Current insights and future research avenues on collective action, social movements, and digital technologies," *Information & Organization*, 29(3), 100257.
- Ortiz, J., Young, A., Myers, M., Bedeley, A., Carbaugh, D., Chughtai, H., George, J., Gogan, J., Gordon, S., Grimshaw, E., Leidner, D., & Wigdor, A. (2019). "Giving Voice to the Voiceless: The Use of Digital Technologies by Marginalized Groups," *Communications of the AIS*, 45, 20-38.
- Young, A. (2018). "Using ICT for Social Good: Cultural Identity Restoration through Emancipatory Pedagogy," *Information Systems Journal*, 28(2), 340-358.
- Miranda, S., Young, A., & Yetgin, E. (2017). "Is the Digital Media a Panacea for the Ills of Mass Media Concentration?" *London School of Economics Business Review*.
- Miranda, S., Young, A., & Yetgin, E. (2016). "Are Social Media Emancipatory or Hegemonic? Societal Effects of Mass Media Digitization." *MIS Quarterly*, 40(2), 303-329.

Book Chapters

- Young, A. (2023). "Critical Information Systems Research" In R. Davison (Eds.), *Handbook of Qualitative Research Methods for Information Systems: New Perspectives*.
- Chidambaram, L., Summers, J., Miranda, S., Young, A., & Bostrom, R. (2020). "Time, Technology and Teams: From GSS to Collective Action," In D. M. Kilgour & C. Eden (Eds.), *Handbook of Group Decision and Negotiation* (pp. 1–27).

Conference Proceedings

- Ding, W., Young, A., & Teodorescu, M. H. (2025). AI Oversight: Promoting Fairness in Microlending and Improving Outcomes for Rural Loan Seekers. In *Academy of Management Proceedings* (Vol. 2025, No. 1, p. 10994). Valhalla, NY 10595.
- Roth, T., Rieger, A., Fridgen, G., Young, A. (2024). "How is Affect Social Justice Tensions: A Case Study of Asylum Management," In Proceedings of the *International Symposium on Business Modeling and Software Design*, Utrecht, The Netherlands.
- Hoess, A., Reiger, A., Roth, T., Fridgen, G., Young, A. (2023). "Managing Fashion Couples: Evidence from The European Blockchain Services Infrastructure," In Proceedings of the *European Conference on Information Systems* (ECIS), Kristiansand.
- Roth, T., Rieger, A., Utz, M. & Young, A. (2022). "The Role of Cultural Fit in the Adoption of Fashionable IT: A Blockchain Case Study," In Proceedings of the *International Conference on Information Systems* (ICIS), Copenhagen.
- Zhu, Y. & Young, A. (2022). "Support Structures and Their Effects on Work Outcomes of Online Workers in Developing Countries," In Proceedings of the *Americas Conference on Information Systems* (AMCIS), Minneapolis, MN.
- Weng, Q., Wang, W., & Young, A. (2022). "How Is IT Identity Claimed and Manifested?" In Proceedings of the *Americas Conference on Information Systems* (AMCIS), Minneapolis, MN. *Recognized as an AMCIS "Top Paper"*
- Young, A., George, J., & Jarvenpaa, S. (2022). "Introduction to the Minitrack on Social Impact & Information Systems," In Proceedings of the 55th *Hawaii International Conference on System Sciences* (HICSS), virtual.
- Young, A. G., Majchrzak, A., Leidner, D. E., Niederman, F., Raman, R., Jarvenpaa, S. L., & Chatterjee, S (2021). "Cultivating Compassionate Workplaces: Should IS

- Research Claim a Seat at the Table?" In Proceedings of the **International Conference on Information Systems (ICIS)**, Austin, Texas.
- Young, A., & Zhu, Y. (2021). "Emancipatory Design Science: A Method of Designing IT for Social Good," In Proceedings of the **International Conference on Information Systems (ICIS)**, Austin, Texas.
- De Lurgio, S., Steelman, Z., & Young, A. (2021). "Mechanical Turk versus Student Samples Comparisons and Recommendations," In Proceedings of the **International Conference on Information Systems (ICIS)**, Austin, Texas.
- Showman, M., De Lurgio, S., & Young, A. (2021). "The Data Privacy Divide: An exploratory study of social fault lines," In Proceedings of the **International Conference on Information Systems (ICIS)**, Austin, Texas.
- George, J., Young, A., & Jarvenpaa, S. (2021). "Introduction to the Minitrack on Social Impact & Information Systems," In Proceedings of the 54th **Hawaii International Conference on System Sciences (HICSS)**, virtual. pp.2574-2584, Retrieved from URL: <http://hdl.handle.net/10125/70929>.
- Young, A., Zhu, Y., & Venkatesh, V. (2021). "Emancipation Research in Information Systems: Integration Research on Agency, Discourse, Inclusion and Rationality," In Proceedings of the 54th **Hawaii International Conference on System Sciences (HICSS)**, virtual. pp.6359-6368, Retrieved from URL: <http://hdl.handle.net/10125/71387>. *Best paper nominee*.
- Young, A. & Wigdor, A. (2021). "'Ideal Speech' on Wikipedia: Balancing Social Marginalization Risks and Social Inclusion Benefits for Individuals and Groups," In Proceedings of the 54th **Hawaii International Conference on System Sciences (HICSS)**, virtual. pp.6337-6338, Retrieved from URL <http://hdl.handle.net/10125/71384>.
- George, J., Jarvenpaa, S., & Young, A. (2020). "Introduction to the Minitrack on Social Impact Organizing and Collaborating," In Proceedings of the 53rd **Hawaii International Conference on System Sciences (HICSS)**, Maui, Hawaii. pp.5892, Retrieved from URL: <http://hdl.handle.net/10125/64463>.
- Myers, M., Chughtai, H., Davidson, E., Young, A. (2019). "Studying the Other or Becoming the Other: Engaging with Indigenous Peoples in IS Research". **International Conference on Information Systems (ICIS)**, Munich, Germany. <https://aisel.aisnet.org/icis2019/panels/panels/5/>.
- Young, A., & Young, E. (2019). "Should We Trust Teachers or Algorithms? Paradoxical Effects of Algorithmic Evaluations for Gaslighting Victims," **Americas Conference on Information Systems (AMCIS)**, Cancun, Mexico. <https://aisel.aisnet.org/amcis2019/treo/treos/20/>.
- Young, E., & Young, A. (2019). "Cyberactivism as Emancipatory Pedagogy: The Case of the Five Tribes Freedmen". **Americas Conference on Information Systems (AMCIS)**, Cancun, Mexico. <https://aisel.aisnet.org/amcis2019/treo/treos/21/>.
- Young, A., Young, E., & Farley, R.M. (2019). "The Hegemony of Treating Students Like Machines: Insights from Emancipatory Theories and Human-Machine Functions". **Americas Conference on Information Systems (AMCIS)**, Cancun, Mexico. <https://aisel.aisnet.org/amcis2019/treo/treos/22/>.
- Young, A., Summers, J., & Coursaris, C. (2019). "Collective Action, Social Movement and Social Technologies". **Hawaii International Conference on System Sciences (HICSS)**, Maui, Hawaii. pp.2739-2741, Retrieved from URL: <http://hdl.handle.net/10125/60281>.
- Young, A., Wigdor, A., & Kane, G. (2018). "Theorizing Human and Bot Co-Production Effects on Information Quality," **International Conference on Information Systems (ICIS)**, San Francisco, CA. <https://aisel.aisnet.org/icis2018/social/Presentations/10/>.
- Young, A., Summers, J., & Coursaris, C. (2018). "Introduction to the HICSS 51 "Social

- Movements and Social Technologies” Minitrack,” **Hawaii International Conference on System Sciences (HICSS)**, Waikoloa, Hawaii. pp.2171-2172, Retrieved from URL: <http://hdl.handle.net/10125/50159>.
- Young, A., Wigdor, A., & Kane, G. (2016). “It’s Not What You Think: Gender Bias in Information about Fortune 1000 CEOs on Wikipedia,” **International Conference on Information Systems (ICIS)**, Dublin, Ireland.
<https://aisel.aisnet.org/icis2016/SocialMedia/Presentations/15/>.
- Summers, J., & Young, A. (2016). “Gamification and Brand Engagement on Facebook: An Exploratory Case Study,” **Americas Conference on Information Systems (AMCIS)**, San Diego, California.
<https://aisel.aisnet.org/amcis2016/DigitalComm/Presentations/29/>.
- Summers, J., Chidambaram, L., & Young, A. (2016). “Venture Signals and Social Media Buzz in Crowdfunding: Are “Buzzworthy” Projects Worth the Hype?” **Hawaii International Conference on System Sciences (HICSS)**, Kauai, Hawaii. pp. 3515-3524. IEEE. doi: 10.1109/HICSS.2016.440. *Best paper nominee*.
- Young, A. & Miranda, S. (2014). “Cultural Identity Restoration and Purposive Website Design: A Hermeneutic Study of the Chickasaw and Klamath Tribes,” **Hawaii International Conference on System Sciences (HICSS)**, Waikoloa, Hawaii. pp. 3358-3367. IEEE. doi: 10.1109/HICSS.2014.417.
- Young, A., Miranda, S. & Summers, J. (2013). “Emotional Labor in the Moderation of Online Communities,” **International Conference on Information Systems (ICIS)** Proceedings of the Twelfth Annual Workshop on HCI Research in MIS, Milan, Italy. <https://aisel.aisnet.org/sighci2013/14/>.
- Young, A., Miranda, S. & Summers, J. (2013). “When Stuff Happens: A Narrative Theory Perspective on Moderator Intervention in Brand Communities. In **Academy of Management Proceedings**, USA, Vol. 2013, No. 1, pp. 17162.
<https://doi.org/10.5465/ambpp.2013.17162abstract>
- Yetgin, E., Young, A. & Miranda, S. (2012). “Cultural Production of Protest Frames and Tactics: Cybermediaries and the SOPA Movement,” **International Conference on Information Systems (ICIS)** in Orlando, Florida.
<https://aisel.aisnet.org/icis2012/proceedings/SocialImpacts/3/>.
- Young, A. (2012). “Communicating Necessary Evil Messages: The Role of Expressive and Diffusive Capabilities,” **Americas Conference on Information Systems (AMCIS)** in Seattle, Washington. August 2012. AMCIS 2012 Proceedings. 25.
<https://aisel.aisnet.org/amcis2012/proceedings/DecisionSupport/25>.

Refereed Presentations

- Young, A., Roth, T., Young, E., & Reiger, A. “The inevitable transhumanist conclusion of AI ethics philosophies that reject metaphysics,” **Baylor Symposium** on Faith and Culture: Technology and the Human Person in the Age of AI, Waco, TX, Feb. 2026.
- Young, A., Zhu, Y., & Shuva, S. “Emancipatory Design Science: A Philosophical Theory Alternative to Value Sensitive Design,” **DESRIST**, St. Germain, FL, June 2022.
- Roth, T., Rieger, A., & Young, A. “How Multi- and Cross-Level Tensions Complexify Efforts to Use IS for Social Justice: The Case of Germany’s Asylum System,” **MIS Quarterly Special Issue on Social Justice Workshop**, virtual, March 2022.
- Hodges, B., Young, A., Lofton, B. “How Chronic Underfunding Harms HBCUs and the IS Field,” **SIG Inclusion Pre-ICIS Workshop**, Austin, TX, December 2021.
- Weng, Q., Wang, W., & Young, A. “Exploring the Formation of IT Identity: Social Concerns and Personal Values,” **MIS Quarterly Author Development Workshop**, Virtual, June 2021.
- Young, A., Majchrzak, A. & Kane, G. “Building an emancipatory future for workers and

- artificial intelligence,” **Artificial Intelligence: Theory, Applications and Implications Workshop**, University of Southern California. December 2020.
- Summers, J., Young, A. & Chidambaram, L. “Venture Signals and Social Media Buzz in Crowdfunding: Does Buzz Lead to Honey or a Sting?” **Big XII+ MIS Symposium** in Norman, Oklahoma. April 2014.
- Young, A. & Miranda, S. “Managing Organizational Identity Displays through Website Design: Insights from a Hermeneutic Study,” **JAIS pre-ICIS Theory Development Workshop** in Milan, Italy. December 2013.
- Young, A. & Miranda, S. “Cultural Identity Restoration and Purposive Website Design: A Hermeneutic Study of the Chickasaw and Klamath Tribes,” **MIS Quarterly Special Issue on ICTs and Societal Challenges pre-ICIS Workshop** in Milan, Italy. December 2013.
- Young, A., Miranda, S. & Summers, J. “When Stuff Happens: A Narrative Theory Perspective on Moderator Intervention in Brand Communities,” **Big XII+ MIS Symposium** in Stillwater, Oklahoma. April 2013.
- Young, A. & Miranda, S. “Managing Identity Displays through Website Design: Insights from a Hermeneutic Study,” **Big XII+ MIS Symposium** in Stillwater, Oklahoma. April 2013.
- Young, A. “Challenging Communication: Why Medium Matters,” **Big XII+ MIS Symposium** in Dallas, TX. March 2012.

Invited Presentations

- Young, A. “Responsible Adoption of IT Innovations: Steering Technology-Enabled Freedom on a Trajectory of Social Sustainability,” **HEC Montreal Faculty Research Series**, March 2025.
- Young, A. “How to Apply the EDGE Method,” **HEC Montreal PhD Series**, March 2025.
- Young, A. “Using AI for Research,” **Baylor University**, September 2024.
- Young, A. “AI Bias Interventions in FinTech,” **University of Luxembourg**, Luxembourg, June 2024.
- Young, A. “Is Freedom Enough? The Overlooked Role of Authority in IS Projects for Emancipation,” **University of Oklahoma**, April 2024.
- Young, A. “The Role of Theory in Academic Research,” **JAIS Theory Development Workshop**, HICSS, Oahu, January 2024.
- Young, A. “Emancipation as Freedom in the IS Literature: What about Authority?” **University of Hawai’i Manoa**, January 2024.
- Young, A. “AI Fairness in FinTech,” **INFORMS**, Oct. 2023.
- Young, A. “Emancipatory Information Systems: Integrating Research on Agency, Dialogue, Inclusion, and Rationality,” **Temple University**, MIS Distinguished Researcher Speaker Series, September 2023.
- Young, A. “How to Publish in A* Journals like MISQ: A Guide to Theory and Making a Theoretical Contribution,” **University of Luxembourg**, Luxembourg, August 2023.
- Young, A. & Stahl, B. Meet the Editors: Journal of Responsible Technology Event, **UK AIS**, February 2023.
- Young, A. “Connected but Not Collective: Unsuccessful Digital Activism on Wikipedia,” **Association for Information Science and Technology SIG Social Media**, October 2022.
- Young, A. “Using IS for social and organizational good: The Case of Blockchain-Enabled Asylum Management in Germany,” **Bentley University**, April 2022.
- Young, A. “My Story,” **MIS Quarterly Scholarly Development Academy**, March 2022.
- Young, A. “Making the Most of Your PhD Journey,” **Temple University**, October 2021.
- Young, A. “Organizing workers and machine learning tools for a less oppressive

- workplace,” Artificial Intelligence in Management Workshop, **University of Southern California**, May 2021.
- Young, A. “Building an Emancipatory Future for Workers and Machines” The Digital Future for Business & Society: Perspectives on AI Challenges and Opportunities, A Seminar Series Jointly by the School of Management, **Swansea University**, UK and the **Symbiosis Institute of Business Management Pune**, India, May 2021.
- Young, A. “Designing and Theorizing for a More Emancipatory Future,” **University of Gothenburg**, Sweden, April 2021.
- Young, A. “Avoiding an Oppressive Future for Machine Learning” MIS Quarterly Special Issue Showcase, **University of Maryland**, February 2021.
- Young, A. “ICTs as Tools of Power: Technology Affordances for Identity Boundary Enforcement” Worldwide Universities Network workshop on the role of ICTs in the trans-nationalization of Indigenous social movements by **Southampton University**, United Kingdom, November 2018.
- Young, A. & Wigdor, A. “Paradoxical Effects of Anti-Bias Activism on Wikipedia” Worldwide Universities Network (WUN) workshop on the role of ICTs in the trans-nationalization of Indigenous social movements, **UMass Amherst**, September 2018.
- Young, A. “IT Artifacts as Cultural Artifacts: Practical Insights for Tribal Website Design” Worldwide Universities Network (WUN) workshop on the role of ICTs in the trans-nationalization of Indigenous social movements, **UMass Amherst**, September 2018.
- Summers, J., Young, A. & Chidambaram L. “Venture Signals and Social Media Buzz in Crowdfunding: Does Buzz Lead to More Honey?” Center for Management Information Systems Studies Retreat, **University of Oklahoma**, April 2014.
- Young, A. & Miranda, S. “The Role of Website Design in Promoting Cultural Identity,” **Chickasaw Nation IT Department** in Ada, Oklahoma. March 2014.
- Miranda, S., Yetgin, E. & Young, A. “Framing Critical Messages to Attract Attention and Mobilize Action,” **National Oceanic and Atmospheric Administration (NOAA)** in

Norman, Oklahoma. June 2012.

Teaching

OU – MIT 5602 – Management Information Systems
UArk – ISYS 2103/21003 – Business Information Systems
UArk – ISYS 4363 – Business Project Development (ISYS Major Capstone)
UArk – ISYS 6533 – IS for Managing Organizational Platforms
UArk – ISYS 636v – Special Problems Independent Study
UArk – ISYS 535v – Doctoral Practicum
UArk – ISYS 601v – Graduate Colloquium
UMass - SCH-MGMT 804 – Research Methods I (Co-taught)
UMass - SCH-MGMT 897 – IS Seminal Readings and Theory
UMass - OIM 451 – Information and Project Management (SAP Core Class)
OU - MIS 3553/ACCT 3553 – Database/Accounting Information Systems
OSSM – Advanced Calculus AB
OSSM – Advanced Calculus BC
OSSM – Advanced Physics C (Mechanics)

Journal Service

European Journal of Information Systems

- Ad hoc Reviewer since 2019

Information & Organization

- Editorial Board Member since 2018
- Guest Senior Editor for the Special Issue on Collective Action, Social Movements and Digital Technology, published Sept. 2019
- Ad hoc Reviewer since 2018

Information Systems Journal

- Senior Editor for the Special Issue on Decoloniality in Information Systems Research 2025
- Associate Editor for the Special Issue on Digitally Enabled Sharing Economy Models at the Base of the Pyramid 2022
- Associate Editor for the Special Issue on Social Media-Induced Polarization 2021
- Ad hoc Reviewer since 2017

Information Systems Research

- Ad hoc Reviewer since 2017

Innovation: Organization & Management

- Ad hoc Reviewer since 2021

Journal of the AIS

- Editorial Review Board for the Special Issue on Managing the Individual, Organizational, and Societal Challenges of Generative AI: Utopian, Dystopian, Neutopian Perspectives 2024
- Editorial Review Board for the Special Issue on Digital Responsibility: Social, Ethical, and Ecological Implications of IS 2023
- Editorial Review Board for the Special Issue on Challenges of Generative AI 2023
- JAIS Theory Development Workshop Mentor, ICIS 2021, HICSS 2024
- Ad hoc Reviewer since 2020

Journal of Management Information Systems

- Ad hoc Reviewer since 2019

MIS Quarterly

- Associate Editor 2023 – 2025
- Ad hoc Reviewer since 2015
- Author Development Workshop Mentor 2025
- Reviewer Development Workshop Mentor 2024

The DATA BASE for Advances in Information Systems

- Ad hoc Reviewer since 2020

External Service

Americas Conference on Information Systems

- Track Co-Chair: Indigenous Peoples and IS Research with Angsana Techatassanasoontorn, Antonio Díaz Andrade & Harminder Singh 2021
- Mini-Track Co-Chair: Affect and Social Processes in Virtual Worlds with Traci Carte & Nan Wang 2013
- Panelist: Fostering Responsible IS Research with Jignya Patel, Laurie Giddens, Ping Wang, and Suchit Ahuja 2024
- Session Chair: Affect and Social Processes in Virtual Worlds 2012
- Ad hoc Reviewer since 2012

Australasian Conference on Information Systems

- Mini Track Co-Chair: Digital technology for the Indigenous, of the Indigenous, and by the Indigenous with Angsana Techatassanasoontorn, Antonio Díaz Andrade & Harminder Singh 2020
- Panelist: Information Systems and Social Inclusion of Indigenous People with Antonio Díaz Andrade, Amber Taylor, Marilyn Vann, Harminder Singh, & Angsana Techatassanasoontorn 2020

Big XII+ MIS Symposium

- Volunteer 2014

European Conference on Information Systems

- Program Chair with Jan Recker & Leona Chandra Kruse 2027 (Luxembourg)
- General Track Chair with Jan Recker & Leona Chandra Kruse 2026

Hawaii International Conference on System Sciences

- Mini Track Co-Chair: Qualitative, Critical, and Mixed-Methods Research with Sirkka Jarvenpaa & Jordana George 2026
- Mentor for the Junior Faculty Consortium 2025
- Mini Track Co-Chair: Digital Resilience and Sustainability with Sirkka Jarvenpaa & Jordana George 2025
- Mini Track Co-Chair: Social Impacts of IT with Sirkka Jarvenpaa & Jordana George 2020, 2021, 2022, 2023, 2024
- Mini Track Co-Chair: Social Movements and Social Technologies with Jama Summers & Constantinos Coursaris 2018, 2019
- Workshop Co-Organizer: Social Movements and IT with Sirkka Jarvenpaa &

Elizabeth Davidson 2017

- Ad hoc Reviewer since 2013

International Conference on Information Systems

- Associate Editor: IS for Social Good Track 2025
- Associate Editor: Social Media and Digital Collaboration Track 2022
- Associate Editor: AI in Business and Society Track 2021
- Associate Editor: Social Media and Digital Collaboration Track 2017
- Junior Faculty Consortium 2018
- Panelist: Compassion and IS with Roopa Raman, Ann Majchrzak, Sirkka Jarvenpaa, Dorothy Leidner, Sutirtha Chatterjee, & Fred Niederman 2021
- Panelist: Research Ethics with Michael Myers, Elizabeth Davidson, Hameed Chughtai, & Pitso Tsibolane 2019
- Session Chair: Workshop for the Human-Computer Interaction SIG 2013
- Ad hoc Reviewer since 2013

International Conference on Social Implications of Computers in Developing Countries

- Mini Track Co-Chair: ICT4D for the Indigenous, by the Indigenous, and of the Indigenous with Angsana Techatassanasoontorn, Harminder Singh & Antonio Díaz Andrade 2019

Midwestern Association for Information Systems Conference

- Ad hoc Reviewer since 2015

Worldwide Universities Network

- Workshop Organizer: “Giving Voice to the Voiceless: The Use of Digital Technology by Marginalized Groups,” in Amherst, MA. 2018.

Internal Service

University of Arkansas

Administrative Role

- Director of the ISYS PhD Program July 1, 2020 – January 1, 2024

Committee Roles

University

- Artificial Intelligence Collaboration with the Federal Reserve 2018 – 2019

College

- WCOB PhD Program Committee Member 2020 – 2024

Department

- Diversity and Inclusion Committee Member 2019
- Peer Review Committee Member 2022 – 2025; TT, NTT, and FT Chair 2025
- PhD Program Committee Member 2020 – 2025; Chair 2020 – 2024
- Research Committee Member 2019, 2021, 2024, 2025
- Search Committee for Various Positions 2024 – hired Tamara Roth, Alexander Rieger, and Kamesh Mallampalli
- Search Committee for Administrative Specialist III 2023, new search 2024 – hired Sumar DeCrescenzo
- Search Committee for Associate Director for ISYS Graduate Programs 2019 – hired Michael Dereszynski
- Search Committee for Endowed Chair Full Professor 2021, new search 2022 – hired Shaila Miranda
- Tenure and Promotion Committee Member 2024 – 2025; TT Third Year Review Chair 2025
- Welcoming and Awards Committee Chair 2025

UMass Amherst

- Search Committee for Assistant Professor 2016 – hired Rudolph Bedeley and Yi Zou
- Search Committee for Lecturer 2016 – hired Nora Junaid
- Search Committee for Assistant Professor 2015 – hired Renée Pratt

Oklahoma School of Science and Mathematics

- OSSM/WTC Xtreme Challenge Recruitment Event Coordinator 2011

Dissertation Committees

Matthew Showman, University of Arkansas, in-progress

Syed Shuva, University of Arkansas, 2025

Tamara Roth, University of Luxembourg, 2024: Excellent PhD Thesis Award

Yaping Zhu, University of Arkansas, 2024: Co-Chair with Varun Grover

Jennifer Large, University of Arkansas, 2023

Sandip Sarker, University of Arkansas, 2022

Hamid Reza Nikkhah, University of Arkansas, 2020

Grants and Awards

AIS Distinguished Member, Cum Laude – 2023

AMCIS Top Papers – 2022

Barbara Lofton Summer Research Grant Award – 2022, 2023

with Beverly Hodges

Best Paper Nominee at HICSS – 2016

Chesapeake STEM Grant – 2011

Faculty Global Research Grant – 2022, 2023

Isenberg Research Excellence Award – 2016

MIS Quarterly Scholarly Development Academy Inaugural Class – 2022

MSP Research Support Grant – 2015, 2016, 2017

Mutual Mellon Mentoring Team Grant Core Member – 2015

ONEOK Partners STEM Grant – 2011

Tyson Center for Faith-Friendly Workplaces Grant – 2025

with Tamara Roth and Alex Rieger

UMass Flex Grant for Teaching/Faculty Development – 2015, 2016, 2017

University of Oklahoma Alumni Fellowship – 2011

William J. Alley-Rayonier Research Grant – 2013

Worldwide Universities Network Grant – 2018

with Michael Myers, Hameed Chughtai, Elizabeth Davidson, and Rudolph Bedeley

Employment

Price College of Business, University of Oklahoma

Associate Professor of Management Information Systems January 2026 - present

Sam M. Walton College of Business, University of Arkansas

Associate Professor August 2023 – December 2025

Assistant Professor August 2018 – August 2023

Isenberg School of Management, UMass Amherst

Assistant Professor September 2015 – August 2018

Price College of Business, University of Oklahoma

Research/Teaching Assistant August 2011 – August 2015

Oklahoma School of Science and Mathematics
Instructor July 2009 – July 2011

Visiting Position

University of Luxembourg July 9-August 5, 2023
Visiting Researcher: Interdisciplinary Centre for Security, Reliability and Trust