An anonymous reporting ethics hotline for staff, faculty, students, and the OU community.

- 1. Purpose of the hotline
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- 3. How to report
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- 5. What happens when you raise a concern

### Carolyn Clink

Audit Director, The University of Oklahoma
Report It! / EthicsPoint Incident Management System Administrator





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### Purpose:

- To provide a simple and anonymous way for employees and students to report concerns or possible misconduct without fear of retaliation.
- To make OU a place of belonging for all and to build a safe workplace, positive learning environment, and inviting community.
- To foster an environment of integrity, respect, and the highest ethical standards, maintaining customer and public confidence in our institution and operations.
- To help prevent the possible escalation of issues and improve organizational culture.





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The OU Report It! hotline enables reporting on the following types of issues:

#### **Human Resources**

Employee misconduct involving faculty, staff, or student employees

#### **Student Affairs**

Student related issues, including misconduct, campus living, student activities, and safety

### **Institutional Equity**

Discrimination, harassment, or institutional equity issues involving faculty, staff, or students

#### **Academics**

Academic-related matters, including academic misconduct and faculty concerns

### **Accounting and Financial**

Accounting or financial issues, including fraud, waste, or abuse

### **Athletics**

All issues dealing with the University's athletics department or program

### Safety

Unsafe conditions, environmental issues, or other safety issues, including safety of minors

### **Regulatory/Policy Compliance**

Regulatory and policy compliance matters, including conflicts of interest, HIPAA, and intellectual property

#### Research

Research compliance and integrity matters





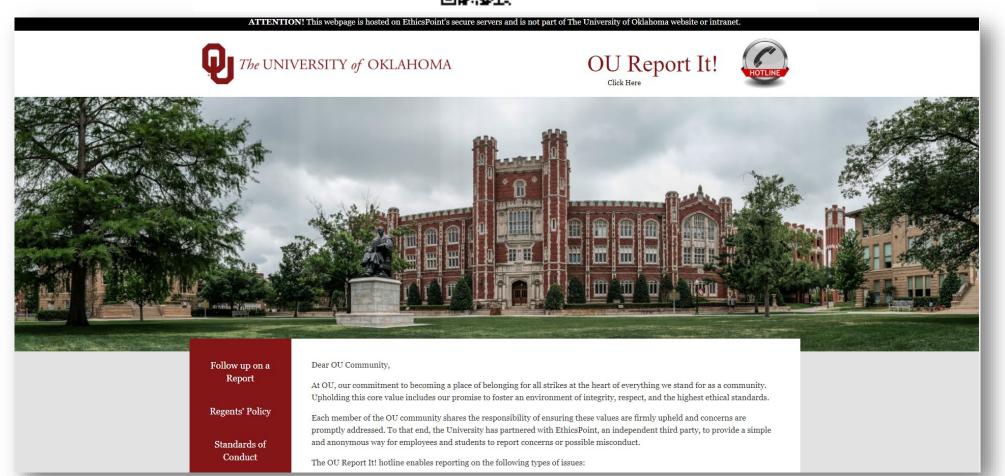
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Whistleblower **Human Resources Student Affairs Institutional Equity** Policy Employee misconduct involving Student related issues, including Discrimination, harassment, or faculty, staff, or student employees misconduct, campus living, student institutional equity issues involving HIPAA activities, and safety faculty, staff, or students **OU Advocates** Academics **Athletics** Accounting and Financial Academic-related matters, including All issues dealing with the University's Accounting or financial issues, Student Conduct academic misconduct and faculty including fraud, waste, or abuse athletics department or program **Policies** concerns Regulatory/Policy Compliance Behavioral Safety Research **Intervention Team** Unsafe conditions, environmental Regulatory and policy compliance Research compliance and integrity issues, or other safety issues, including matters, including conflicts of interest, matters safety of minors HIPAA, and intellectual property **OUPD** The University takes these matters extremely seriously and is committed to holding individuals, regardless of rank, accountable Useful Links for their actions when they are found to violate University policy. Let's all do our part to make OU a safe and inviting community. Live On, University, Joseph Harroz, Jr. President Make a Report EthicsPoint is NOT a 911 or Emergency Service: Do not use this site to report events presenting an immediate threat to life or property. Reports submitted through this service may not receive an immediate response. If you require emergency assistance, please contact your local authorities.



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Human Resources	Employee Misconduct HR Policy Violations Other Human Resources Issues	<u>Details</u> <u>Details</u> <u>Details</u>
Student Affairs	Campus Living or Student Activities / Organizations Student Misconduct Student Safety	<u>Details</u> <u>Details</u> <u>Details</u>
Institutional Equity	Bias, Prejudiced Behavior, or Harmful Speech Equal Employment Opportunity Concerns or Disability Matters Sexual Misconduct, Gender Discrimination, or Sexual Harassment	<u>Details</u> <u>Details</u> <u>Details</u>
Academics	Academic Misconduct Faculty Concerns	<u>Details</u> <u>Details</u>
Accounting and Financial	Financial Mismanagement Improper Supplier or Contractor Activity Theft/Embezzlement	<u>Details</u> <u>Details</u> <u>Details</u>
Athletics	Conference or NCAA Rules Violation All Other Athletics Concerns	<u>Details</u> <u>Details</u>
Safety	Environmental, Health, and Safety Safety of Minors on Campus	<u>Details</u> <u>Details</u>
Regulatory/Policy Compliance	Conflict of Interest or Commitment  Data Privacy (FERPA/HIPAA) or Integrity Violations  Intellectual Property Infringement  Patient Care  Other Policy/Compliance Issues	<u>Details</u> <u>Details</u> <u>Details</u> <u>Details</u>
Research	Grant Mismanagement Research Misconduct or Integrity Animal Care or Human Participant Safety in Research and Testing	<u>Details</u> <u>Details</u> <u>Details</u>





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### When making a report, what to include:

- ✓ Optional to remain anonymous or provide name and contact information
  - To protect your anonymity, take care with the information you provide
- ✓ Provide details regarding the issue that will assist in evaluation and ultimate resolution of this situation:
  - Describe the incident/issue and involved individuals, and how you became aware of the issue
  - Location and timing of the incident/issue, and how long there has been an issue
  - Witnesses or those aware of issue
  - Any persons attempting to conceal the issue and steps taken to conceal it
  - Any other information to help in understanding of the issue and those involved
  - What resolution you are seeking
- ✓ Upload documents, pictures, emails, screen shots, or files to support your report
- ✓ Create a password and SAVE it for future communication





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OU Report It! hotline process: What happens when you raise a concern?



Concern



After you voice your concern, a case manager will be assigned based on the subject (faculty, staff, or student) and issue (i.e., HR, Institutional Equity, Student Affairs, Safety, etc.).



Assessment



The case manager will review the report and develop a plan to address your concerns.

It is important that you maintain your report key to check the case status as the case manager will communicate with you via the key if additional information is needed.



Information Gathering



Relevant documents, policies, and procedures will be gathered for review. The case manager may also perform factfinding meetings with relevant parties.



Review



Cases will be assessed, and determination of appropriate outcome will be made, per university policies and established investigative protocols.



### Completion



A closing notation will be available in the system when the case is closed. We will typically allow 5 days for a response.





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