

## Request 32.1 – Salesforce CRM for JRCOE (Addendum)

Updated 9/27/2017

### Requestor Contact Info

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### Executive Summary

The JRCOE is consulting with Huron to implement SalesForce CRM for recruiting, monitoring student progress, communication, and analytics. This CRM will also replace our existing student database in FileMaker Pro, which is not integrated with OU data structures and thus requires a significant amount of manual data entry.

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### User Stories

- As a JRCOE user, I need to be able to communicate more effectively with prospective students and current students in order to both recruit and retain undergraduate and graduate students.
- As a JRCOE user, I need to be able to monitor student progress through a single system, including easily identifying students who are at risk.
- As a JRCOE user, I need to be able to analyze student data to develop student profiles and identify applicants who are most likely to be successful in our program and in the workforce.
- As a JRCOE admissions user, I should be able to determine when a student has started an application and when one has been submitted in order to follow up to increase applicant pools.
- As a JRCOE user, I want to be able to see information about incoming freshmen who have declared an interest in education.
- As a JRCOE user, I want to be able to obtain the information needed for US News and World Report in one place.
- As a JRCOE user, I want to be able to track students throughout the life span - prospect, applicant, student, alumni.
- As a JRCOE user, I need to spend less time entering data and more time on providing outstanding service to faculty and students.

### Sample Application

Data will be consumed by a SalesForce CRM and used to monitor student progress, including identifying students who are "at risk", capture information on prospective students and communicate with them more effectively, and analyze data through a single source.

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### Delivery and Timeline

- **Delivery Method:** This data will be delivered through a hybrid of flat file and API.
- **Timeline:** To meet initial timelines for the IT Project Governance Board (PGB), Data Governance must be completed by .
- **Project Execution:** This project will be executed by OU IT's Project Management Office.
  - **Project Acceptance:** This project will be complete when data is integrated into the SalesForce system and user testing and acceptance has occurred. Any other application development will fall outside of the project scope.

# Data Validation Checklist

## Request 32.1 – Salesforce CRM for JRCOE (Addendum)

Updated 9/27/2017

### Category 1: General Person

- Method: Email
- Time stamp: 8/4/2017; 9/26/2017
- Attendees/participants: Chris Kennedy, JP Morgan, Aaron Biggs, Marcus Glenn
- Data Spec presented: v1.0
- Session Notes: Caveats documented in Supplementary Materials
- Validation Decision: Approved Per Chris Kennedy 8/30/2017; Addendum Approved 9/26/2017
- Caveats:

### Category 2: Admissions and Recruitment

- Method: Email
- Time stamp: 8/4/2017
- Attendees/participants: Chris Kennedy, JP Morgan, Aaron Biggs, Marcus Glenn, Susan Whyatt
- Data Spec presented: v3.0\*\* Changes Applicable to Category Owner
- Session Notes: Caveats documented in Supplementary Materials
- Validation Decision: Approved 9/5/2017

### Category 3: Academic Records

- Method: Email
- Time stamp: 8/4/2017; Updated 9/27/2017
- Attendees/participants: Chris Kennedy, JP Morgan, Aaron Biggs, Marcus Glenn, Breck Turkington
- Data Spec presented: v3.0
- Session Notes: Caveats documented in Supplementary Materials
- Validation Decision: Approved 9/27/2017
- Caveats: Captured in Data Spec
  - Red – Do not include in integration.
  - Yellow – Field approved but technical details will need to be completed

# **Process Notes**

**Request 32.1 – Salesforce CRM for JRCOE (Addendum)**

# **DGCC Approval Notes**

## **Request 32.1 – Salesforce CRM for JRCOE (Addendum)**

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## **Request 32 – Salesforce CRM for JRCOE**

Updated 9/13/2017

A reduced version of the data spec and request package was submitted in the interest of time. Approval was granted on 9/7/2017 for the updated request. Per the requestor, they will submit an addendum once the project gets rolling.

**Data Specification**

Request Number - JRCOE Salesforce CRM

v3.1 - Updated: 9/1/2017

Category	Attribute Name	Source (SOR)/API Address	Timing	Read/Write	Description	Notes	Validated By	Approved By
Financial Aid	NATIONAL_MERIT_SCHOLAR_IND	BANNER	Nightly	Read	An indicator for whether or not a student is a National Merit Scholar		Chris Kennedy - 8/30/2017	Kathi Robinett - 9/1/2017
Financial Aid	MCNAIR_IND	BANNER	Nightly	Read	An indicator for whether or not a student is a McNair Scholar			
Graduate College	ACR_CHANGE_DATE	BANNER	Nightly	Read	The date a student's Advisory Conference Report was changed		Validated 8/11/2017 Lindsey Johnston	Approved 8/11/2017 Dean Hewes via Lindsey Johnston
Graduate College	CAMPUS_CODE	BANNER	Nightly	Read	Banner campus code			
Graduate College	CAMPUS_DESC	BANNER	Nightly	Read	Banner Campus Code Description (e.g. Norman, Tulsa, etc.)			
Graduate College	COHORT_CODE	BANNER	Nightly	Read	Value - GCAP (graduate academic probation)			
Graduate College	COLLEGE_CODE	BANNER	Nightly	Read	Banner college code			
Graduate College	COLLEGE_DESC	BANNER	Nightly	Read	Banner college description			
Graduate College	COMMITTEE_CHAIR_IND	BANNER	Nightly	Read	Y/N			
Graduate College	COMMITTEE_COCHAIR_IND	BANNER	Nightly	Read	Y/N			
Graduate College	COMMITTEE_OUTSIDE_IND	BANNER	Nightly	Read	Y/N			
Graduate College	CONCENTRATION_CODE	BANNER	Nightly	Read	Banner concentration code			
Graduate College	CONCENTRATION_DESC	BANNER	Nightly	Read	Banner concentration description			
Graduate College	DEGREE_ACTUAL_TERM_CODE	BANNER	Nightly	Read	Term student received graduate degree OR expected to earn graduate degree			
Graduate College	DEGREE_CODE	BANNER	Nightly	Read	Banner degree code (M.Ed., Ed.D., Ph.D.)			
Graduate College	DEGREE_DEADLINE_TERM_CODE	BANNER	Nightly	Read	Term student is expected to complete graduate degree according to Grad College policies			
Graduate College	DEGREE_DESC	BANNER	Nightly	Read	Description of graduate major (e.g. Adult and Higher Education)			
Graduate College	DEGREE_LEVEL_CODE	BANNER	Nightly	Read	Sample: MA, DR, OT, BA			
Graduate College	DEGREE_STATUS_DESC	BANNER	Nightly	Read	Options are: Active, Inactive, Changed Major, Graduated, Conversion			
Graduate College	DEGREE_TYPE_DESC	BANNER	Nightly	Read	Options are: Doctoral, Thesis, Non-Thesis, Graduate Certificate, Masters Thesis and Exam, Unknown			
Graduate College	DEPARTMENT_CODE	BANNER	Nightly	Read	Banner department code			
Graduate College	DEPARTMENT_DESC	BANNER	Nightly	Read	Banner department description			
Graduate College	DUAL_DEGREE_IND	BANNER	Nightly	Read	Y/N			
Graduate College	EVENT_ACTUAL_DATE	BANNER	Nightly	Read	The date a student completed a program milestone (e.g. filed Advisory Conference, applied for general exam, etc.)			
Graduate College	EVENT_DESC	BANNER	Nightly	Read	The description of the program milestone reached (e.g. files Advisory Conference, applied for general exam, etc.)			
Graduate College	EVENT_RESULT_DESC	BANNER	Nightly	Read	Outcome of the event - Satisfactory, Unsatisfactory, Abeyance, etc.			
Graduate College	EXAM_ACTUAL_TERM_CODE	BANNER	Nightly	Read	Date student completed or has completed comprehensive or general exam			
Graduate College	EXAM_DEADLINE_TERM_CODE	BANNER	Nightly	Read	Date student is expected to complete comprehensive or general exam			
Graduate College	FACULTY_FIRST_NAME	BANNER	Nightly	Read	First name of a faculty member serving on a student's committee			

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Category	Attribute Name	Source (SOR)/API Address	Timing	Read/Write	Description	Notes	Validated By	Approved By
Graduate College	FACULTY_LAST_NAME	BANNER	Nightly	Read	Last name of a faculty member serving on a student's committee			
Graduate College	FACULTY_SOONER_ID	BANNER	Nightly	Read	A faculty member's Sooner ID			
Graduate College	GRAD_APP_EFFECTIVE_TERM_CODE	ODS	Nightly	Read	Term for which student has applied to graduate			
Graduate College	GRAD_APP_REC_DATE	ODS	Nightly	Read	Date graduation application was received			
Graduate College	GRADUATED_IND	BANNER	Nightly	Read	Y/N, indicates whether or not a graduate student has graduated - will be needed for UG, too			
Graduate College	MAJOR_CODE	ODS	Nightly	Read	Banner major code			
Graduate College	MAJOR_DESC	ODS	Nightly	Read	Banner major description			
Graduate College	PROGRAM_LEVEL_CODE	BANNER	Nightly	Read	Sample: GR (grad), UG (undergrad)			
Graduate College	THESIS DISS TITLE	BANNER	Nightly	Read	Full title of a student's thesis or dissertation			
Graduate College	TIMELINE_STARTED_TERM_CODE	BANNER	Nightly	Read	The term code for the first term in the student's timeline for degree completion			
Graduate College	ADMITTED_PROGRAM	BANNER	Nightly	Read	Admit term for the program in Banner.			
Graduate College	EVENT_COMMENT	BANNER	Nightly	Read	Any comments regarding a student's milestone	Field Denied via Data Steward 8/11 - Field for Internal Use Only		
General Person	ADDRESS_MAIL_CITY	BANNER	Nightly	Read	City of student's mailing address			
General Person	ADDRESS_MAIL_LINE1	BANNER	Nightly	Read	First line of student's mailing address			
General Person	ADDRESS_MAIL_LINE2	BANNER	Nightly	Read	Second line of student's mailing address			
General Person	ADDRESS_MAIL_LINE3	BANNER	Nightly	Read	Third line of student's mailing address			
General Person	ADDRESS_MAIL_STATE_CODE	BANNER	Nightly	Read	State of student's mailing address			
General Person	ADDRESS_MAIL_ZIP	BANNER	Nightly	Read	Zip code for student's mailing address			
General Person	CELL_PHONE	ODSPRD	Nightly	Read	Current Cell Phone			
General Person	PERSON_UID	ODS	Nightly	Read	PIDM			
General Person	EMAIL_ADDRESS_PREFERRED	ODSPRD	Nightly	Read	The student's preferred email address			
General Person	EMAIL_OU	BANNER	Nightly	Read	OU email address			
General Person	EC1_PHONE_NUMBER	ODSPRD	Nightly	Read	Emergency Phone	This may need to come from a combination of the emergency notification system and information recorded in Banner.		
General Person	GENDER_DESC	ODS	Nightly	Read	Description of a student's gender			
General Person	HOME_PHONE	ODSPRD	Nightly	Read	Current Home Phone	Could also be a cell number ...		
General Person	NAME_FIRST	ODS	Nightly	Read	A student's first name			
General Person	NAME_PREFERRED_FIRST	ODS	Nightly	Read	A student's preferred name	With the exposure this is getting on campus, went ahead and added this in as well.		
General Person	NAME_LAST	ODS	Nightly	Read	A student's last name			
General Person	NAME_MIDDLE	ODS	Nightly	Read	A student's middle name			
General Person	CURRENT_AGE	ODS	Nightly	Read	A student's current age			
General Person	SOONER_ID	BANNER	Nightly	Read	Student ID			
General Person	Emergency Phone	ODS	Nightly	Read	Emergency Phone			
General Person	CITIZENSHIP_IND	ODS	Nightly	Read	Citizenship Indicator			
General Person	IPEDS_CATEGORY_DESC	ODS	Nightly	Read	Description of IPEDS race			
General Person	ETHNIC_HISPANIC	ODS	Nightly	Read	Hispanic Ethnicity Indicator			
General Person	RACE_AMER_INDIAN	ODS	Nightly	Read	American Indian Race Indicator			
General Person	RACE_ASIAN	ODS	Nightly	Read	Asian Race Indicator			
General Person	RACE_BLACK	ODS	Nightly	Read	Black Race Indicator			

Chris Kennedy - 8/30/2017 - Caveat that the red is NOT approved, the yellow is either needing clarification, or doesn't exist as requested, so will need to be created.

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Chris Kennedy - 9/26/2017 - Note caveats in notes section for some

Chris Kennedy - 9/26/2017 - Approved with caveats noted in

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v3.1 - Updated: 9/1/2017

Category	Attribute Name	Source (SOR)/API Address	Timing	Read/Write	Description	Notes	Validated By	Approved By
General Person	RACE_PACIFIC	ODS	Nightly	Read	Pacific Islander Race Indicator		fields	notes field.
General Person	RACE_WHITE	ODS	Nightly	Read	White Race Indicator			
General Person	NATION_OF_CITIZENSHIP_DESC	ODS	Nightly	Read	Description of the nation of citizenship			
General Person	BIRTH_DATE	ODS	Nightly	Read	A student's date of birth			
Admissions and Recruitment	LATEST_ADMISSION_DECISION	BANNER	Nightly	Read	Latest admission decision for a student	If this is sourced from the ODS, it will be literally the last institution from which transfer work was processed, regardless of whether it's the institution where most of a student's transfer work was done.	Chris Kennedy - 9/26/2017 - Note caveats in notes section for some fields	Approved 9/5/2017 - Susan Whyatt
Admissions and Recruitment		BANNER	Nightly	Read	Name of institution from which an undergraduate transfer student is transferring from			
Admissions and Recruitment		BANNER	Nightly	Read	Name of high school a student graduated from			
Admissions and Recruitment		BANNER	Nightly	Read	City in which the high school from which a student graduated is located			
Admissions and Recruitment		BANNER	Nightly	Read	State in which the high school from which a student graduated is located			
Admissions and Recruitment		BANNER	Nightly	Read	A student's final high school GPA			
Admissions and Recruitment		BANNER	Nightly	Read	A student's high school final class ranking			
Admissions and Recruitment		BANNER	Nightly	Read	Semester admitted to OU			
Admissions and Recruitment	STUDENT_RESIDENCY_DESC	BANNER	Nightly	Read	A student's Oklahoma residency status - resident or non-resident			
Academic Records	COMB_RETN_UG_HOURS_PASSED	ODS	Nightly	Read	Combined Retention Undergrad Hours Passed	Student Active Term/Student/Student OU/Retention GPA		
Academic Records	COMB_RETN_UG_GPA	ODS	Nightly	Read	Combined Retention Undergrad GPA	Student Active Term/Student/Student OU/Retention GPA		
Academic Records	COMB_RETN_GRAD_HOURS_PASSED	ODS	Nightly	Read	Combined Retention Grad Hours Passed	Student Active Term/Student/Student OU/Retention GPA		
Academic Records	COMB_RETN_GRAD_GPA	ODS	Nightly	Read	Combined Retention Grad GPA	Student Active Term/Student/Student OU/Retention GPA		
Academic Records	TERM_REGISTERED_IND	ODS	Nightly	Read	Y or N. The student is enrolled in the current term. The term that is in the column Current_Extract_term_code	From STUDENT_ACTIVE_TERM		
Academic Records	TERM_HOURS	ODS	Nightly	Read	Total Credit hours enrolled for the current term. The term that is in the column Current_Extract_term_code	From STUDENT_ACTIVE_TERM		
Academic Records	CURRIC1_COLLEGE_DESC	ODS	Nightly	Read	The college description of the major program (as of current_extract_term_code OR Last_graded_term_code)	Need to be sure to exclude N000 (Minor in:), minors codes if these exist.		
Academic Records	CURRIC1_DEPARTMENT_DESC	ODS	Nightly	Read	The department description of the major program (as of current_extract_term_code OR Last_graded_term_code)	Need to be sure to exclude N000 (Minor in:), minors codes if these exist.		

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Academic Records	CURRIC1_MAJOR_DESC	ODS	Nightly	Read	The major description of the major program (as of current_extract_term_code OR Last_graded_term_code)	Need to be sure to exclude N000 (Minor in:), minors codes if these exist.		
Academic Records	CURRIC2_COLLEGE_DESC	ODS	Nightly	Read	The college description of the major program (as of current_extract_term_code OR Last_graded_term_code)	Need to be sure to exclude N000 (Minor in:), minors codes if these exist.		
Academic Records	CURRIC2_DEPARTMENT_DESC	ODS	Nightly	Read	The department description of the major program (as of current_extract_term_code OR Last_graded_term_code)	Need to be sure to exclude N000 (Minor in:), minors codes if these exist.		
Academic Records	CURRIC2_MAJOR_DESC	ODS	Nightly	Read	The major description of the major program (as of current_extract_term_code OR Last_graded_term_code)	Need to be sure to exclude N000 (Minor in:), minors codes if these exist.		
Academic Records	CURRIC3_COLLEGE_DESC	ODS	Nightly	Read	The college description of the major program (as of current_extract_term_code OR Last_graded_term_code)	Need to be sure to exclude N000 (Minor in:), minors codes if these exist.		
Academic Records	CURRIC3_DEPARTMENT_DESC	ODS	Nightly	Read	The department description of the major program (as of current_extract_term_code OR Last_graded_term_code)	Need to be sure to exclude N000 (Minor in:), minors codes if these exist.		
Academic Records	CURRIC3_MAJOR_DESC	ODS	Nightly	Read	The major description of the major program (as of current_extract_term_code OR Last_graded_term_code)	Need to be sure to exclude N000 (Minor in:), minors codes if these exist.		
Academic Records	CURRIC4_COLLEGE_DESC	ODS	Nightly	Read	The college description of the major program (as of current_extract_term_code OR Last_graded_term_code)	Need to be sure to exclude N000 (Minor in:), minors codes if these exist.		
Academic Records	CURRIC4_DEPARTMENT_DESC	ODS	Nightly	Read	The department description of the major program (as of current_extract_term_code OR Last_graded_term_code)	Need to be sure to exclude N000 (Minor in:), minors codes if these exist.		
Academic Records	CURRIC4_MAJOR_DESC	ODS	Nightly	Read	The major description of the major program (as of current_extract_term_code OR Last_graded_term_code)	Need to be sure to exclude N000 (Minor in:), minors codes if these exist.		
Academic Records	ENROLLMENT_STATUS_CODE	ODS	Nightly	Read	Enrollment Status as of this term			
Academic Records	HOLD_ATHLETE_REGISTRATION	ODS	Nightly	Read	Athletics Registration Hold			
Academic Records	HOLD_COLLEGE_ACADEMIC	ODS	Nightly	Read	College Hold			
Academic Records	HOLD_CTR_STUDENT_ADVANCEMENT	ODS	Nightly	Read	CSA Hold			
Academic Records	HOLD_GRADUATION	ODS	Nightly	Read	Graduation Hold			
Academic Records	HOLD_PEND_ACADEMIC_MISCONDUCT	ODS	Nightly	Read	This student has Student Acad Misconduct pending			
Academic Records	HOLD_STUDENT_AFFAIRS	ODS	Nightly	Read	Student Affairs Hold			
Academic Records	HOLD_STUDENT_CONDUCT	ODS	Nightly	Read	Student Conduct Hold			
Academic Records	HOLD_TRANSCRIPT	ODS	Nightly	Read	Transcript Release Hold			
Academic Records	GRADED_LAST_TERM_CODE	ODS	Nightly	Read	The last term the student earned a grade			
Academic Records	OU_TERM_UG_GPA	ODS	Nightly	Read	Last Graded Term GPA for UG students	In STUDENT_LAST_ACTIVITY		
Academic Records	OU_RETN_UG_GPA	ODS	Nightly	Read	OU Retention GPA for UG students	In STUDENT_OU		
Academic Records	OU_RETN_GRAD_GPA	ODS	Nightly	Read	OU Retention GPA for GR students	In STUDENT_OU		
Academic Records	OU_TERM_GRAD_GPA	ODS	Nightly	Read	Last graded term GPA for GR students	In STUDENT_LAST_ACTIVITY		



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Category	Attribute Name	Source (SOR)/API Address	Timing	Read/Write	Description	Notes	Validated By	Approved By
Academic Records	Pre-enrolled next main term indicator	BANNER	Nightly	Read	Has pre-enrolled for the next major term (fall or spring only)	May exist from Retention CRM	Chris Kennedy - 9/26/2017 - Note caveats in notes section for some fields	Breck Turkington - 9/27/2017 - Approved with caveats noted in notes field.
Academic Records	Pre-enrolled next main term hours	BANNER	Nightly	Read	How many hours the student has enrolled in for the next term	May exist from Retention CRM		
Academic Records	SAT_CONV_TO_ACT_COMPOSITE	ODS	Nightly	Read	SAT Score converted to ACT Composite			
Academic Records	ACT_SAT_CONV_MAX	ODS	Nightly	Read	Max score (from ACT or SAT conversion)			
Academic Records	ACT_ENGLISH_MAX	ODS	Nightly	Read	Score on ACT English section			
Academic Records	ACT_MATH_MAX	ODS	Nightly	Read	Score on ACT Math section			
Academic Records	ACT_READING_MAX	ODS	Nightly	Read	Score on ACT Reading section			
Academic Records	ACT_SCIENCE_REASONING_MAX	ODS	Nightly	Read	Score on ACT Science & Reasoning section			
Academic Records	SAT_TOTAL_MAX	ODS	Nightly	Read	Max score on SAT			
Academic Records	GRE Revised General Quantitative (G03Q)	ODS	Nightly	Read	Test code - G03Q			
Academic Records	GRE Revised General Verbal (G03V)	ODS	Nightly	Read	Test code - G03V			
Academic Records	GRE Revised General Writing (G03W)	ODS	Nightly	Read	Test code - G03W			
Academic Records	ACAD_STANDING_END_TERM_DESC	ODS	Nightly	Read	Current Academic Standing	From prior term		
Academic Records	Date of previously earned bachelor's	BANNER	Nightly	Read	<u>Date</u> Bachelor Degree Earned from another university, other OU college or from CoEd.	These will all need to be derived based on levels. With a combination of OU degrees and outside degrees. The GPA may or may not exist - it will likely be spotty for outside institutions. This portion may need to be split out, since there could be multiple degrees per level.		
Academic Records	Bachelor's degree type	BANNER	Nightly	Read	Bachelor <u>Program</u> Degree earned from another university, other OU college or from CoEd. (e.g. BS, BA, etc.)			
Academic Records	Bachelor's degree final GPA	BANNER	Nightly	Read	<u>GPA</u> from final transcript for Bachelor's degree earned from another university, other OU college or from JRCOE.			
Academic Records	Bachelor's degree description	BANNER	Manual	Read	Bachelor <u>Degree Description</u> earned from another university, other OU college or from CoEd.			
Academic Records	Institution for previous master's degree	BANNER	Nightly	Read	Master Degree <u>Institution</u> earned from another university, other OU college or from CoEd.			
Academic Records	Master's degree type	BANNER	Nightly	Read	Master <u>Program</u> Degree earned from another university, other OU college or from CoEd (e.g. M.Ed., MA, MBA).			
Academic Records	Master's degree type	BANNER	Nightly	Read	<u>GPA</u> from final transcript for master's degree earned from another university, other OU college or from JRCOE.			
Academic Records	Master's degree description	BANNER	Nightly	Read	Master <u>Degree Description</u> from another university, other OU college or from CoEd.			
Academic Records	Date of previously earned master's	BANNER	Nightly	Read	<u>Date</u> Master Degree Earned from another university, other OU college or from CoEd.			
Academic Records	Institution for previous doctoral degree	BANNER	Nightly	Read	Doctoral Degree <u>Institution</u> from another university, other OU college or from CoEd.			
Academic Records	Doctoral degree type	BANNER	Nightly	Read	Doctoral <u>Program</u> Degree earned from another university, other OU college or from CoEd. (e.g. Ph.D., Ed.D.)			
Academic Records	Doctoral degree final GPA	BANNER	Nightly	Read	Doctoral <u>GPA</u> from Degree earned from another university, other OU college or from CoEd.			

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Category	Attribute Name	Source (SOR)/API Address	Timing	Read/Write	Description	Notes	Validated By	Approved By
Academic Records	Doctoral degree description	BANNER	Nightly	Read	Doctoral <u>Degree Description</u> from another university, other OU college or from CoEd.			
Academic Records	Date of previously earned doctoral degree	BANNER	Nightly	Read	<u>Date</u> Doctoral Degree Earned from another university, other OU college or from CoEd.			
Academic Records	Semester of complete withdrawal	BANNER	Nightly	Read	Semester a student withdrew from all courses	Could start with TERM_WITHDRAWN_IND to return the term when they withdrew and didn't take classes afterward (or if it is current term).		
Academic Records	WITHDRAWAL_REASON_DESC	ODS	Nightly	Read	Reason for withdrawal			
Academic Records	Full-time or part-time indicator (for JRCoE)	BANNER	Nightly	Read	Indicator for whether or not a student is full-time or part-time based on set definitions (12 hours for UG, 9 hours for GR, or 6 hours for GR if has a .50 GA)	This will need to be built - the caveat is that the GA appointments don't settle down for a bit (usually not until early November), so the information may not be totally accurate for that group - this is one which it may be simpler to send a GA appointment percentage, and the hours enrolled (included already) and have it calculated on the Salesforce side. Would need to make sure this logic isn't reused anywhere else (JRCoE uses a non-standard definition).		
Academic Records	Veteran Indicator	BANNER	Nightly	Read	An indicator of whether a student is a veteran.	Need to work with Jennifer Trimmer on this one to ensure accuracy.		
Academic Records		BANNER	Nightly	Read	Semester and major when changing into or out of JRCoE major	Do not include - this is outside the appropriate scope of this project. This information can be derived in other ways when the need arises.		