DART Community Support Subteam Agenda, 04-12-17

Present: David Wilkins, Susie Irwin, Kathi Robinett, Krystal Golding-Ross

- Minutes from 02-08-17 approved virtually. No meeting on 03-08-17 due to Gallogly Meeting

- Review Gallogly Coll. of Engr. Cognos Author meeting notes. Krista Pettersen and David Wilkins met with Theresa Marks and Matthew Grover from College of Engineering. The notes from this meeting were reviewed. Several takeaways: 1) We should consider offering an overview of relational database processing during Cognos training, 2) The Coll of Engr folks mentioned that it was challenging to find data in Cognos, so David mentioned the possible creation of several new objects that had many columns on them, reducing the need to hunt for data—this idea was well received, 3) Add the Cognos Report Development form back to Cognos Sharepoint (done), 4) Theresa Marks liked the idea of at least one Cognos power user/Go to person per college, and she liked the Cognos author Brown Bag Lunch idea.

- Reach out to another set of users? After the success of the meeting with Gallogly Cognos authors, it was determined that we would reach out to Cognos authors in the College of Arts and Sciences next.

- Review Cognos SharePoint Online migration: The team did a cursory review of the new Cognos SharePoint Online site. The reviews were positive. Before we can tell IT to cut over to this site for Production, we need to:
  - Be sure we can support it, make changes, upload documents, etc.
  - Determine there are no logon issues if someone is not already logged on to Office 365
  - Inventory all places where links to the existing site will have to be changed to links for the new site.
  - David will send to Susie Irwin some SPO training documentation

- David's OneDrive migration to DART SharePoint Online: David has begun to migrate DART resources from his personal OneDrive site to a dedicated DART SharePoint Online site. He may use this group to test the new site.

- Create another Cognos support site? Given current budget shortfalls and staffing levels, with possible further reductions coming from a voluntary retirement program, this possible project is being tabled until there is more staffing resource certainty.

- Discuss Cognos front-end like one of Eric's. David briefly showed part of the Noodle web front-end created by Eric Blazek. As Eric was absent, further talk of a web front-end like this was postponed.

- Cognos license renewal update. IT is purchasing a CPU-type Cognos, which will allow 200 concurrent users. These new licenses will not be restricted to use for student data only, like some of our present Cognos licenses are. It is unknown whether IT has any interest in purchasing Watson Analytics licenses.

- Cognos 11 upgrade update. Susie said that Cognos 11.0.5 has been loaded to a DEV box, but Cognos response time has been very slow. IT believes this is possibly due to a Cognos 10 version being on the same box, possibly causing some resource conflicts. IT is hoping to load Cognos 11.0.5 on another box soon for dedicated testing. Cognos has released 11.0.6, and OU would likely go to that release for production as it has product enhancements along with bug fixes. The previously-proposed Go Live date in June is now uncertain, pending the outcome of IT testing. The team had discussions that any Go Live would have to be in a time friendly to the academic calendar, and that Cognos 11.0.6 training would need to be done before fall semester, if implementation is in summer. Susie also reported that Query Studio would continue to work with Cognos 11. Stay tuned for more details.

- Cognos User Group Meeting for Spring? Possible Content: Cognos 11, Cognos SPO, offer brown bag lunch Cognos power author sessions, review new support materials, desired Cognos Office hours frequency, changed Cognos training. Due to current lack of content, the group decided to table any User Group meeting this spring, and perhaps offer one in the fall, especially if Cognos 11.0.6 is in production by then.

- Other issues? None mentioned.

- Next meeting: May 9, 2017