

DART Community Support Subteam Minutes, 02-08-17

- Minutes from December Meeting—Approved virtually
- Final review of Academic General report descriptions (Thanks, Susie!). This document was approved as-is. The document will be placed on Cognos Sharepoint. It was agreed that the document would be posted as an Excel document but it would be locked down with security so that only Cognos Sharepoint admins could change it.
- DART website enhancements
 - Support link: Content (Cognos Sharepoint, Cognos Data Dictionary, Other) David Wilkins proposed adding a link to the DART website that points to support resources for reporting. A list of possible resources was made, and the team decided this new page should be called 'Resources and Documentation.' This new page tab/link will appear just above the existing 'Contact Us' tab.
 - Review FIN resources. Michelle Boydston and Shelly Rolland were contacted to see if they would like some Peoplesoft HR and Finance reporting aids added to a new Resources and Documentation page on the DART website. Michelle responded that there were no resources for HR. Shelly sent some links to existing PSoft FIN websites, but it was determined these links were more for operational support than for reporting, so none will be added to the new DART Resources and Documentation link.
 - Embedded links David Wilkins has linked accomplishments found in subteam Project Pages to actual documents or websites.
- Cognos 11 planning/support activities Per e-mail from Susie Irwin, who was unable to attend meeting: I am working on finalizing a few Cognos 11 handouts and planned to have the Reporting Team look over those for me. I hope to schedule something soon to get together and discuss other training material needs and a basic training plan. The version of Cognos 11 currently in dev was the first release. We would like to go live with the version that was released in December Cognos 11.0.5. We are waiting to hear when/if Dev can be scheduled to be upgraded. The handouts may need to be modified some after that, but the basic concepts will be the same.
- Cognos User Group Meeting for Spring? Possible topics:
 - Cognos 11 Intro
 - Other?
- Reaching out to Cognos licensees Krista will be in town again on 3/8/17, and will try and arrange a meeting with Cognos authors in Gallogly College of Engineering on that day.
- Other support topics?
- Eric Blazek showed a new report front-end he developed over the Christmas break, found at cols.ou.edu/noodle/. Modeled after concepts found in Google, Eric's 'Noodle' report front-end is a user-friendly search engine gateway to Cognos reports, and has a built-in ratings system and feedback mechanisms.
- Eric reported a previous customer support front-end he'd mentioned in a previous meeting, using Stackoverflow, was not going anywhere in IT.
- Next meeting is scheduled for 3/8/17.