



March 11, 2025

Meeting Minutes

Meeting Type: Monthly Staff Senate Meeting (ZOOM)

Call to Order: 9:00am

Attendees:

- **Officers:** *Not recorded*
- **Senators:** *Not recorded*
- **Ex-Officio:** *Not recorded*
- **Additional Attendees:** *Not recorded*
- **Guest Speaker:** Jeb Sheriff, role with OUIT is the ultimate escalation point with the IT Service Help Desk and the Identities Act desk for the University.

QUIDPIN

Why the QUIDPIN?

Threat actors have become more sophisticated in their attempts to access your account. Beginning in September, we saw a big increase in the number of actors that were calling and impersonating staff, faculty, and students saying they need to get into their accounts. They would provide identifying information and request to have their passwords reset or their PING ID removed allowing them to get access to your identity, PHI, direct deposits, and all other types of confidential information such as financial aid. In October, there was an individual that they were able to stop before the student's financial aid was deposited into the fraudulent account.

Beginning April 4th, the service desk will no longer take password or MFA resets over the phone without the QUIDPIN. Without the ID, you will need to provide confirmation of your identity in other ways which will delay the resetting of your accounts.

What is the QUIDPIN?

It is a six-digit numerical code that you set at **one.ou.edu**. It takes 30 seconds to set the pin. You will not be required to change the pin every year. Please do not use birthdays, anniversaries, etc. You will get an email to your OU email and your recovery email from the Service Desk when you set it and at any time there is a change to your account. The QUIDPIN is only requested by OU IT when you call the Service Desk and request account assistance.

There is an additional opt-in process for those that want an extra layer of protection. Not many have chosen this option. QUIDPIN is not replacing PING ID. They are two separate pieces.

2025 Email Consolidation Process

The OU leadership desires for individuals to utilize at ou.edu email and because of this the University has asked OUIT to implement more aggressive plans to facilitate the user experience. This is a three-phase plan with us embarking on Phase One now.

Phase One

By the end of this month, we are going to provide all new and existing OUHSC accounts with an email alias OU.EDU. The scope is people only and does not include shared mailboxes or distribution list. People only! There have been only 40 accounts that will be affected by this change, and those have been notified. The design is to take your existing primary email address and will have an alias of ou.edu added to it. This is all behind the scenes. It will not affect you as a user. Once the alias is set, if an email is sent to an ou.edu account, it will wind up in their HSC mailbox and vise-versa.

Phase Two

Prior to Fall 2025 classes, all users will utilize an at ou.edu as their primary email address. Your HSC email address will be switched to the alias, and it will continue to receive email. There is no timeline to turn off the HSC addresses. You will still have your two identities, but all new HSC users will only receive an ou.edu address moving forward.

Question – Will there need to be any changes, updates made to Outlook? No, it will be seamless.

Question – What will happen to HSC Zoom accounts? They know Zoom is one that breaks. They have a plan and will make the required changes to tie the two emails together.

They are trying to mitigate and minimize the overall downtime. There are going to be bumps for accounts that OUIT doesn't manage or maintain. That's the reason they are reaching out now to everyone. If you use a system, let them know, so they can work with you. They know Concur has some issues and are working with that department.

Question – What if you have an account as an agency employee and a Norman student? They cannot collapse them now because of business processes. There are intentional separations because of two different SIS systems. The goal for 2026-2027 is to have one identity.

Phase Three

The single sign-on experience as the individual that owns Identity Access Management. The goal is to have one log-in only and not separate logins for different applications (i.e. Canvas, PeopleSoft Solutions etc.). The goal in this phase is to move more and more of our applications behind the PING single sign-on to improve the overall experience.

There are some knowledge-based articles that will be sent out to the groups so that everyone can follow up with any questions along with the video on OUID

Question – When should we start providing the ou.edu email to people to use? The alias will be available at the end of the month. However, OU Marketing and Communications will provide additional information on this, but it is suggested not to do this until before Fall semester.

Feel free to reach out with any questions. They want to make the experience as smooth as possible for all.

- I. ***Approval of Minutes:** Minutes were not presented at the meeting due to technical difficulties.
- II. ***Treasurer Report:** Motion to approve – Mitch Braden; second by Anisa Allen
- III. **Non-Committee Reports**
 - a. Public Safety with OU PD – n/a
 - b. LiveWell with Ricardo Ibarra - Links are posted for the workshops if anyone is interested and can share with their staff.
 - i. OU Meditates on Mondays and Fridays which is like a chair yoga type of mediation.
 - ii. OU Program Overview is done monthly with the next one this week. Nutritional Sciences is continuing their presentations with many interesting topics like seed oils, gut health and the power of pancakes.
 - iii. Stop the Bleed in Tulsa is April 10th which is training focused on equipping bystanders to be able to stop life-threatening blood loss and first aid. Lunch will be provided but you must RSVP.
 - iv. The Magellan newsletter is up also and the CPR class this month is March 28th.
 - v. Reminder that the first quarter ends this month. So, log onto the portal and get your points. 1500 points are required to get the incentive, and 2000 points for the monetary incentive. Special kudos to Tulsa. 45% of the staff have a LiveWell account which is more than any other campus. Reminder that you can log 100 points for participating in today's Staff Senate.
 - c. Schusterman Library with Dora Mensah – The final Scholar Squad event is coming up. Assistance will be provided for anyone that needs help establishing sustainable writing practices. It will be a virtual event on Wednesday, April 2nd. There are a few places left. You can use the QR code provided to register, and there is a link in the Chat. There will be upcoming OLLI events at the library in the month of February. More information and details on these events can be found on the library website. Stay tuned for more information on the Zine workshop.
 - d. Employee Benefits Council with Samantha Powers – They are finishing the RFPs this month for health and pharmacy benefits. The final interviews and meetings should start in the next couple of weeks. They hope to have more information towards the end of April or early May. The goal is to get it on the Board of Regents agenda for June approval with official announcements to follow. We should know by summer if we will be changing providers for either health or pharmacy.
- IV. **Committee Reports:**
 - a. Communications – If you have information for the newsletter, please have that submitted by 4:00 pm on Friday for the Tuesday newsletter. They are looking to adjust the formatting to a flipbook style because we do have more and more things coming in. This would allow people to move through it easier.
 - b. Fundraising and Staff Senate Store

- i. Samantha has been monitoring sales and fulfilling requests.
 - ii. For Staff Week, we are looking at T-shirt designs with pre-sales to launch soon.
 - iii. Several items will be on the Qualtrics for the Senators to vote on including the purchase of a new gas grill because the current charcoal one is worn out.
- c. *Membership and Policy Review – There are three people who have met with either Mitch or Mitch and myself who are interested in serving on Staff Senate and will be up for a vote on the Qualtrics survey.
- d. Merit Award – Samantha shared about the new merit awards that have recently been approved. Deadline to submit someone for either of the wards is Friday, March 14th. No late nominations will be accepted.
 - i. Standard Merit award – Four awards in the amount of \$1,000 each will be present. Qualifications: Must be at least .5 FTE and been employed continuously for at least one year and one required supporting letter on letterhead.
 - ii. Superior Merit award – One award in the amount of \$2,000 will be presented. Qualification: Must be at least .5 FTE and been employed continuously for at least two years and two required supporting letters – one from the person nominating and one from a superior, leader or manager in their department.
- e. Staff Activities Committee (SAC) –
 - i. Calendar of Events for Staff Week –
 - April 7th, Monday – University leadership serving lunch to staff. Will either be pizza or hamburgers TBD.
 - April 8th, Tuesday – Sugar Llamas donuts and will try to get the llama back also.
 - April 8th, Tuesday – OU Giving Day – there will be some campus-wide activities happening all day!
 - April 9th, Wednesday – still working on something for the mid-week slump. More details to come.
 - April 10th, Thursday (this is a correction to the date stated in the meeting) – Staff Recognition and Awards Ceremony, 4:00 pm to 5:30 pm in Founder’s Hall.

V. Motion to adjourn- Phil Salon, Second- Macie Lowe

*Voting for items motioned occurred online after the meeting. A quorum participated in the vote, and the results are included with the minutes.

Respectfully Submitted by
Dianne Estes, Co-Chair Merit Committee, OU-Tulsa Staff Senate