Serving the US Military since 1964

Updated June 2017
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Welcome to Advanced Programs

Welcome to the University of Oklahoma's Advanced Programs. Advanced Programs was established as part of the University's commitment to continuing education and public service. Advanced Programs began with the support of the Kellogg Foundation through the efforts of Fulbright Scholar Victor A. Thompson. You join the ranks of OU campus and adjunct faculty who have provided high quality and dedication to teaching graduate students around the world.

This document has been prepared to acquaint you with the challenges and responsibilities of your teaching assignment. There will be unique and rewarding experiences associated with your Advanced Programs teaching, along with some frustrations. For those of you teaching overseas, foreign cultures and value systems differ greatly; therefore, you may be required to exercise considerable patience and tolerance as you travel abroad. Through this guide and on-site support, we hope to provide you with information needed to have a successful and pleasant experience.

At any time as you prepare for your assignment or during your assignment, please feel free to contact the Advanced Programs office in Norman to discuss your questions or concerns. Upon your return, please share with us any suggestions on travel, accommodations, or other matters.

Your assistance in providing graduate level educational opportunities to military and other Department of Defense (DoD) personnel is greatly appreciated. We in Advanced Programs appreciate your professional dedication and commitment in making higher education possible to adult students around the world.

The mission of Advanced Programs is to meet the needs of non-traditional adult learners by providing worldwide continuing educational opportunities consistent with the standards of excellence and international integrity of The University of Oklahoma. Advanced Programs is committed to providing specialized program delivery and quality service to further personal, organizational and societal development.
Preface

While this guide has been developed to help you prepare for the challenges you will face in your teaching assignment for Advanced Programs, our intent is that the guide will provide the information you need to prepare for your assignment and to have an enjoyable and successful experience both professionally and personally.

We've tried to anticipate the issues, concerns, questions, problems, etc. that you will face before, during, and after your teaching assignment. If at any time you have questions not addressed in this guide, please contact personnel at the Advanced Programs office in Norman, at your prospective teaching site, or at the contract support office. We are here to help, so please do not hesitate to ask for support.

This Faculty Guide is for use by all OU faculty regardless of their teaching site. In addition to this guide, there is a Travel Guide with information specific to your teaching location. If you have suggestions for additions or modifications to this guide, please let us know. Everyone associated with Advanced Programs wants to assist you in providing the best educational services to the U.S. military community around the world.

We look forward to seeing you and wish you a rewarding experience as you join us!

This institution, in compliance with Title VI and Title VII of the Civil Rights Act of 1973, Section 402 of the Readjustment Assistance Act of 1974 and other federal laws and regulations does not discriminate on the basis of race, color, national origin, sex, age, religion, handicap or status as a veteran in any of the policies, practices or procedures. This includes, but is not limited to, admissions, employment, financial aid and educational services.

Part I - An Introduction to Advanced Programs

Important Sources of Information for Advanced Programs Faculty

This Faculty Guide is designed to provide you with basic information about your teaching assignment. There are many other sources of information that will assist you in designing and delivering your course and in having a positive experience at any of our Advanced Programs sites around the world.

Many of these documents are available in hard copy, but almost everything you need is available on the Internet. Listed below are some of the Internet sites you are likely to find useful.

Relevant Websites for Advanced Programs Faculty:

<table>
<thead>
<tr>
<th>Web Site</th>
<th>Web Site URL</th>
<th>Contents</th>
</tr>
</thead>
<tbody>
<tr>
<td>Travel Guides</td>
<td><a href="http://www.ou.edu/content/outreach/ap/faculty_staff_resources.html">http://www.ou.edu/content/outreach/ap/faculty_staff_resources.html</a></td>
<td>Travel Guides for faculty for each AP site</td>
</tr>
<tr>
<td>OU Advanced Programs</td>
<td><a href="http://goou.ou.edu/">http://goou.ou.edu/</a></td>
<td>General information, sites, programs, schedules, syllabi</td>
</tr>
<tr>
<td>OU Graduate College</td>
<td><a href="http://gradweb.ou.edu/">http://gradweb.ou.edu/</a></td>
<td>General info, policies, programs</td>
</tr>
<tr>
<td>Web Site</td>
<td>Web Site URL</td>
<td>Contents</td>
</tr>
<tr>
<td>------------------------------------</td>
<td>------------------------------------------------------------------------------</td>
<td>-------------------------------------------</td>
</tr>
<tr>
<td>Human Relations</td>
<td><a href="http://humanrelations.ou.edu/">http://humanrelations.ou.edu/</a></td>
<td>Program info, degree requirements</td>
</tr>
<tr>
<td>Communication</td>
<td><a href="http://cas.ou.edu/comm">http://cas.ou.edu/comm</a></td>
<td>Program info, degree requirements</td>
</tr>
<tr>
<td>International Relations</td>
<td><a href="http://www.ou.edu/content/cis/mair.html">http://www.ou.edu/content/cis/mair.html</a></td>
<td>Program info, degree requirements</td>
</tr>
<tr>
<td>Economics</td>
<td><a href="http://cas.ou.edu/economics">http://cas.ou.edu/economics</a></td>
<td>Program info, degree requirements</td>
</tr>
<tr>
<td>Social Work</td>
<td><a href="http://socialwork.ou.edu/">http://socialwork.ou.edu/</a></td>
<td>Program info, degree requirements</td>
</tr>
<tr>
<td>Doctorate in Organizational Leadership</td>
<td><a href="http://www.ou.edu/content/outreach/ap/degree_programs/phd_degree.html">http://www.ou.edu/content/outreach/ap/degree_programs/phd_degree.html</a></td>
<td>Program info, degree requirements</td>
</tr>
<tr>
<td>OU General Catalog</td>
<td><a href="http://catalog.ou.edu/current/index.html">http://catalog.ou.edu/current/index.html</a></td>
<td>General information, academics, courses</td>
</tr>
<tr>
<td>OU Center for Teaching Excellence</td>
<td><a href="http://www.ou.edu/idp/">http://www.ou.edu/idp/</a></td>
<td>Resources, tips on teaching, newsletters</td>
</tr>
<tr>
<td>OU Bookstore/AP</td>
<td><a href="http://bkstr.com/oklahomastore/home">http://bkstr.com/oklahomastore/home</a></td>
<td>AP students order textbooks on-line</td>
</tr>
<tr>
<td>Ozone</td>
<td><a href="https://ozone.ou.edu">https://ozone.ou.edu</a></td>
<td>Course Enrollment, grades, unofficial transcripts, campus news</td>
</tr>
<tr>
<td>Desire2Learn</td>
<td><a href="https://learn.ou.edu/index.asp">https://learn.ou.edu/index.asp</a></td>
<td>Online course website where student can access course documents posted by faculty, discussion board, assignment drop-box, grades, and more.</td>
</tr>
<tr>
<td>OU Info. Tech. Services for Faculty</td>
<td><a href="https://webapps.ou.edu/it/services/#faculty">https://webapps.ou.edu/it/services/#faculty</a></td>
<td>Assistance, software archives, virus scans</td>
</tr>
<tr>
<td>OU Student Code</td>
<td><a href="http://judicial.ou.edu">http://judicial.ou.edu</a></td>
<td>Rules &amp; regulations</td>
</tr>
<tr>
<td>OU Faculty Handbook</td>
<td><a href="http://www.ou.edu/provost/pronew/content/fhbmenu.html">http://www.ou.edu/provost/pronew/content/fhbmenu.html</a></td>
<td>Policies, procedures, research information</td>
</tr>
<tr>
<td>OU General Travel Procedures</td>
<td><a href="http://www.ou.edu/controller/fss/procedures/travel.html">http://www.ou.edu/controller/fss/procedures/travel.html</a></td>
<td>OU General Travel Procedures</td>
</tr>
</tbody>
</table>

**Travel Guides**

In addition to this Faculty Guide that has information relevant to Advanced Programs teaching sites, in general, please read the Travel Guide for each of your teaching sites. The Travel Guides can be found on the Advanced Programs website faculty/staff resources webpage.
The Travel Guides include specific information about the installation and surrounding area. Among the topics covered are:

- Welcome from the Site Director
- Site contact information
- Arrival at the airport
- Transportation from the airport
- Lodging
- Car rental information
- Driving directions and maps
- Administrative support
- Classroom facilities
- On-base/post library facilities
- Medical facilities
- What to do in case of an emergency
- Transportation to the airport
- Departure from the airport

If the Faculty Guide and the Travel Guide do not answer your questions, please contact the AP Travel Coordinator in Norman at aptravel@ou.edu or the Site Director at the site. They will be happy to answer your questions and address any issues or concerns you may have.

Access to OU Online Faculty Resources

Professors, including adjuncts, are issued their OUNetID once they have been entered into the payroll system.

Your OUNetID is in the following format: the first 4 letters of your last name and the last 4 digits of your Sooner Identification number. For example, if your last name is Rosebud and if your Sooner Identification number is 112-55-5555, your OUNetID would be rose5555. Your default password is in the following format: “pass” plus your month and day of birth. If your birth date is May 22, your assigned password would be pass0522.

You are encouraged to activate your OUNet account and change your password immediately since you cannot access some online services with the default password. To change your password, go to https://accounts.ou.edu/Account/LogOn?ReturnUrl=%2f. While on the Account Management site, you can also:

- Create or change your Email Alias (e.g. sooner@ou.edu)
- Forward your OU email to another email system (e.g. Yahoo! mail or Hotmail)
- Activate your OU web space

Use your OU NetID to access:

- The OU Libraries online (see Part IV of the Faculty Guide)
- Your OU e-mail account
- Your course website on Desire 2 Learn (D2L)
- The OU payroll system
An Overview of the Advanced Programs Format and Delivery

The University of Oklahoma delivers master’s degree courses in the Advanced Programs intensive format. Characteristics of this delivery format include the following:

- The intensive format uses six to seven days or two weekends of classroom time and pre and post course assignments for each three-credit hour course. This adheres to the Carnegie Commission recommendation for clock hours (900 minutes per semester hour of credit).

- Preparatory reading and study, equivalent to that normally accomplished during a traditional three-hour semester course, precede this intensive class session. Typically, students are required to complete a paper or a project before participation in the class sessions with the professor to provide an opportunity for early feedback.

- Course work continues during the 21 days following the class sessions as students complete take-home exams, research projects, and other assignments in order to fulfill the full three credit hours of coursework.

- Each course provides three credit hours of letter-graded credit (graded A through F).

- Books and syllabi are available for ordering by students at least ten weeks before the first class session.

- In addition to the guidance students receive through the syllabus and during class interactions with the professor, students may also interact with the professor via e-mail, Desire2Learn, and other web-based media.

- The intensive format offers the flexibility to accommodate military mission and duty assignments.

- All credit is resident credit.

- Increasingly, distance technologies are used to enhance the face-to-face contact. E-mail, the Internet and Desire2Learn are currently incorporated into program delivery. Other modes of distance learning have been included in OU’s mixed model of traditional and non-traditional delivery.

- Course enrollment is closed 30 days before the first class session. This is the last day for students to add or drop a course.

- The University of Oklahoma does not operate “branch campuses”. All course work taken at sites around the world applies to the Norman campus graduate programs, and degrees are awarded from the Norman campus. OU credit earned through programs managed by Advanced Programs is not extension or continuing education credit, and is not labeled as such; rather all credit is labeled and listed on the OU transcript as in-residency credit (the same indication of credit as awarded on main campus at the University of Oklahoma).

- The University of Oklahoma offers the following degree programs at 22 sites worldwide:
  - MA – Communication
  - MA – Economics
  - MA - International Relations
  - MED - Master of Education in Instructional Leadership and Academic Curriculum
  - MHR - Human Relations
  - MSW - Social Work
  - Ph.D. in Organizational Leadership (Europe only)
Advanced Programs Worldwide Sites & Programs (as of 4/2016)

Master of Arts with a major in Communication
- Lawton, Oklahoma
- Oklahoma City, OK
- Washington D.C.

Master of Arts with a major in Economics
- Fort Sill, Oklahoma
- Hickam AFB, Hawaii
- Norman, Oklahoma
- Offutt AFB, Nebraska

Master of Arts in International Relations
- Aviano, Italy
- Fort Sill, Oklahoma
- Geilenkirchen, Germany
- Hickam AFB, Hawaii
- Hurlburt Field, Florida
- Lakenheath, United Kingdom
- Mildenhall, United Kingdom
- Oklahoma City, OK
- Ramstein, Germany
- Stuttgart, Germany
- SHAPE, Belgium
- Vilseck, Germany
- Washington, D.C.

Master of Education in Instructional Leadership and Academic Curriculum
- Lakenheath, UK
- Mildenhall, UK
- Ramstein AB, Germany
- Stuttgart, Germany

Master of Human Relations
- Ansbach, Germany
- Fort Benning, GA
- Fort Sill, Oklahoma
- Hurlburt Field, Florida
- Lakenheath, United Kingdom
- Mildenhall, United Kingdom
- Naples, Italy
- Nellis AFB, Nevada
- Norman, Oklahoma
- Offutt, AFB, Nebraska
- Ramstein, Germany
OU’s Relationship with the Department of Defense

The University of Oklahoma offers graduate programs on military installations as part of the voluntary education programs of the U.S. Department of Defense. These programs support the lifelong learning of service members and other authorized adult learners within the U.S. military communities served by the voluntary education programs of the Army, Air Force, Navy, and Marine Corps around the world.

The voluntary education programs of the U.S. Forces have as their common mission the delivery and management of the widest range possible of high quality adult and continuing education programs normally available to the general public within the continental United States (CONUS). These programs range from the secondary through the post-secondary levels and include both credit and non-credit courses. Using an extensive infrastructure of Army Education Centers, Air Force Education Centers, and Navy Campus Offices, the voluntary education programs deliver a variety of programs and services to service members and other authorized clients at installations in Europe and the United States.

OU’s programs along with those of other civilian colleges and universities provide military personnel with the opportunity to attain their educational objectives and enhance their job performance. Advanced education provides service members with the potential to accomplish the sophisticated tasks associated with the management and operation of a complex organization.

In addition, the voluntary off-duty education programs play a vital role in support of recruiting and retaining an all-volunteer military.

OU has partnered with the Department of Defense for over 50 years to accomplish the goals of voluntary education. It is through the efforts of professors like you that we have been successful in meeting these goals and maintaining positive relationships with our students, military commanders, and the civilians who manage the voluntary education programs.

Part II - Preparation for Your AP Teaching Assignment

In order for you and your students to have a successful academic experience and for OU to comply with the provisions of our contracts and memoranda of understanding with the Department of Defense, everyone involved in Advanced Programs must adhere to a rather strict timeline of events. The chart below summarizes the major activities and their due dates. This may be useful to you as you prepare for and complete an AP teaching assignment.
## Timeline for an Advanced Programs Teaching Assignment

<table>
<thead>
<tr>
<th>When Due</th>
<th>Activities</th>
</tr>
</thead>
<tbody>
<tr>
<td>One year in advance</td>
<td>Tentative schedule for full year for AP worldwide</td>
</tr>
<tr>
<td>180 days before term begins</td>
<td>Term schedule is finalized; all faculty assigned</td>
</tr>
<tr>
<td>NLT 140 days before first class session (FCS)</td>
<td>Professor submits syllabus &amp; book order to Faculty Support Services (FSS) at Advanced Programs - Norman (AP-N)</td>
</tr>
<tr>
<td>NLT 70 days before FCS</td>
<td>Syllabi posted to website &amp; books available from Follett</td>
</tr>
<tr>
<td>NLT 60 days before FCS</td>
<td>Professor routes Statement of Agreement/Contract so that it arrives back to AP Norman with authorized signatures</td>
</tr>
<tr>
<td>30 days before FCS</td>
<td>Last day students may enroll</td>
</tr>
<tr>
<td>NLT 30 days before FCS</td>
<td>Professor informs the Site Director of any classroom support needs</td>
</tr>
<tr>
<td>NLT 30 days before FCS</td>
<td>Professor coordinates travel arrangements with AP to include notification of travel companions or dependents</td>
</tr>
<tr>
<td>NLT two weeks before FCS</td>
<td>Professor finalizes travel plans and coordinates with Site Director at teaching site</td>
</tr>
<tr>
<td>NLT 21 days after last class session (LCS)</td>
<td>Professor should receive all course work from students</td>
</tr>
<tr>
<td>NLT 30 days after LCS</td>
<td>Professor enters grades through Ozone.</td>
</tr>
<tr>
<td>NLT 40 days after LCS</td>
<td>Professor returns graded papers to students</td>
</tr>
<tr>
<td>NLT 60 days after LCS</td>
<td>Professor submits reimbursement request using the OU online travel system</td>
</tr>
<tr>
<td>NLT two weeks after receipt of I Make-up work</td>
<td>Professor submits I-Make-up form to remove incomplete to CCE Registration &amp; Records</td>
</tr>
</tbody>
</table>

## Documents for Your Teaching Assignment

The Advanced Programs office in Norman, Oklahoma, is your primary contact from the time you accept a teaching assignment until you arrive at your teaching site. It is your liaison with the departments/programs on campus as well as with the Contract Support Office and teaching sites in each theatre. Before you leave for your assignment, the Advanced Programs office will address most of your questions and concerns. As your departure draws near, the Advanced Programs office will assist you in confirming your travel, logistical, and teaching plans. Additionally, the Site Director(s) from the site(s) where you will be teaching will contact you. The Site Directors will be available to provide information in regard to onsite logistics and support for your trip.

Upon your acceptance of a teaching assignment, you will receive a series of materials, some of which will provide you with information and others of which you will complete. Each of these is discussed in this section.
Statement of Agreement

The semester before the one in which you are scheduled to teach you will receive a “Statement of Agreement” which is your teaching contract (i.e. contracts for the fall semester are issued in May). When you receive your contract:

- Check to be sure that all of the information is correct: sites, dates, course, stipend and your mailing address. If anything is not correct, notify Advanced Programs immediately.
- Carefully read the provisions of your agreement. If you have any questions about this agreement, contact the Advanced Programs office in Norman.
- Answer questions 1 and 2 completely and sign and date the contract.
- Forward the agreement to your Department Chair. Your Department Chair and all other signatories will continue the completion of your agreement by forwarding it to the next required signature.
- Stipend payment is contingent upon the return of this completed agreement and any accompanying forms.

Employment and Payroll Paperwork

Each professor employed outside the University of Oklahoma, Norman campus, who signs a contract agreement must also complete and sign a W-4 Tax Withholding Statement, a loyalty oath, an I-9 Form (Employment Eligibility Verification), and set up direct deposit for stipend. Submit this paperwork in a timely manner to OU payroll services to ensure prompt payment of your stipend. Forms can be found at http://hr.ou.edu/ Employees/New-Employees-at-OU/ Getting-Hired-Paid.

Passport

If you are teaching in Europe, you will need a passport. If you already possess a passport, verify that it does not expire until 6 months after your teaching assignment ends. If you do not have a passport or if your passport will expire before six months after your teaching assignment ends, be sure to obtain a new passport before departing for your teaching assignment. You may get an application from your local post office, your nearest Federal Building, or online at http://www.travel.state.gov/. It takes from 30-60 days to receive a passport, so please allow enough time. Your passport will be valid for 10 years. You will need two identical passport photos and proof of U.S. citizenship (e.g., birth certificate or expired passport). The cost of your passport and photos is not reimbursable.

NOTE: Upcoming changes required by the Transportation Security Administration and the ID requirements for airline travel may require the purchase of a passport for those who travel within the U.S. The Advanced Programs Faculty Services staff will monitor these requirements to ensure that all faculty are provided with the most up-to-date information.

Currently, if you are a U.S. citizen, you will not need a visa to travel to any of our sites in Europe. If you are not a U.S. citizen, check with Advanced Programs to determine if you will need a visa. You need to allow 30-45 days to process a visa.

If you will be accompanied by a family member, please notify the AP Travel Coordinator as soon as possible. Each family member will need a passport.

Access to all bases in Europe requires completion of a background check. The AP Travel Coordinator will provide the necessary form. It is imperative that the form is completed and returned promptly so that the background check may be performed by the OU Human Resources department prior to your departure.
date. The background check report will be provided to you to carry while you are on your teaching assignment.

**Military Base Access**

The Advanced Programs Site Director will obtain the needed documentation for you for base access. The Advanced Programs travel office will request the necessary information needed to secure installation passes that may be needed at some teaching sites. The paperwork and procedures to obtain access to installations will vary at every site. We ask for your patience in working with us to make the procedures as quick and stress-free as possible.

- A copy of the cover page of your passport
- A copy of your current driver’s license
- Home and office mailing address and telephone numbers
- Hair and eye color, height and weight, and date of birth
- City, state and country of birth
- If you wear glasses or not

If you are traveling with a companion, please advise the AP Travel Coordinator.

**Course Syllabus and Book Order Request**

Twenty-six weeks before the beginning of the semester in which you are scheduled to teach, you will receive a syllabus request e-mail from Advanced Programs Faculty Support Services (FSS). **It is critical that you meet the deadline specified for all of your course materials.** In order for books and syllabi to be available to students ten weeks before your first class session (a contractual requirement), FSS must have your book order and syllabus no later than the date specified.

Your syllabi are important for your Advanced Programs courses as students begin preparing for your class 30 days before your first class session. All that they have to guide them is your syllabus since you will not see them until the first class session. The more specific guidance you provide, the better your students will be prepared for your class. If you require a paper or project due at the first session, students need to know in some detail what you expect of them.

Your three hour course syllabus must contain two components: course work for the onsite portion of the course which fulfills two credit hours and pre- or post-seminar work that fulfills the additional credit hour.

You need to provide FSS with complete information about the book(s) you want ordered for students to purchase for the course. Please provide the title, author, publisher, copyright date, and ISBN whenever possible. Please ensure the texts you specify are readily available from the publisher.

If you wish to use additional materials for your course, you have four options:

- Place materials on the OU course website system (Desire 2 Learn).
- Place your materials on electronic reserve through the OU Library System.
- Have documents prepared for student purchase (custom packet) through Follett with FSS's help.
- Copy and mail or carry materials at your own expense.
If you would like to review a sampling of syllabi, go to www.goOU.ou.edu, click on Course Schedules & Syllabi, select a term under Courses by Site Location or Courses by Degree Program, and then select the course(s) you wish to view. You will need to have Adobe Acrobat Reader to view the syllabi.

Part III - Advanced Programs Travel Policy

Purpose
The purpose of this policy is to provide guidance as well as to outline procedures and responsibilities for all individuals traveling on instructional missions for Advanced Programs.

Who to contact
For coordination of travel reservations and questions related to Advanced Programs travel, contact our Travel Coordinator, Tina McLerran, at (405) 325-1980 or tmclerran@ou.edu or our Travel Assistant, Kelsey Peters at (405) 325-1259 or aptravel@ou.edu.

Travel Schedule

- Six weeks prior to the first class session:
  - You will receive an email with an attachment detailing site expense allowances.
  - You should notify the AP travel office if you are traveling with a companion or dependent.
  - You may be required to complete and return a background check form if teaching in Europe.
  - You need to set up your profile in Concur, the online OU travel system, and apply for a travel card if you have not already done so.
- Approximately 30 days prior to the first class session (decision made on course viability):
  - Your flight, lodging and rental car reservations will be made
  - You will receive a welcome letter (email) from the Site Director.
- 1-2 weeks prior to course date:
  - You will receive a Travel Guide, an E-ticket, and a copy of your background check (Europe only) from the Travel Coordinator via email.
- Immediately upon return and no later than 60 days after travel is completed.
  - You should complete your expense reimbursement request in Concur (Reimbursement is taxable as income if received by OU Financial Support Services 120 days or more after travel.)
- Approximately 2 weeks after claim is filed.
  - You will receive your reimbursement by direct deposit or check.
OU Travel System

OU uses an online travel booking, expense reporting, and reimbursement processing system called Concur. Concur must be used by all University employees to request preapproval for overnight, out-of-state, or international travel and for reimbursement of all travel expenses.

Faculty claiming mileage only need to create a profile and request reimbursement of expenses through Concur. Those who travel overnight will need to apply for a travel card.

Applying For a Travel Card:

The University provides Travel Cards for all employees who travel. The travel card provides an efficient and convenient form of payment for business travel expenses.

1. Complete the mandatory travel card training. The training only takes about 10 minutes and is available online at [http://www.ou.edu/purchasing/pcard/travel_card/index.html](http://www.ou.edu/purchasing/pcard/travel_card/index.html). After you sign in, click on the Library tab

2. Complete the card application and agreement forms on this website. The approver for faculty cards is the academic department chair.

3. Forward your application and agreement documents to the email address listed at the bottom of the application. If the faculty member is not located on the Norman campus, the academic department will make arrangements to pick up your card when it is ready and forward it to you.

4. To activate your card, you will need to call the number located on the front of the card. You will be asked for your account verification code which is your six digit HR employee ID plus three zeroes. Example: 412345000.

5. The travel card is a chip and PIN card, you will need your PIN when you make purchases. Your PIN will not be in the envelope with the card, it is mailed separately to your Norman campus address. Once you receive the card, you can use the link below and retrieve the PIN online. You need to have your card in hand because the website will ask for the 16 digit card number. [http://www.ou.edu/purchasing/pcard/new/pin_information.html](http://www.ou.edu/purchasing/pcard/new/pin_information.html).

If you do not have an OU travel card on file in your profile it will be necessary to enter your personal credit card information to purchase your airline tickets. If the airline ticket is charged to your credit card, you will be reimbursed upon completion of trip and submission of your reimbursable expenses.

Note: Currently OU is allowing the use of personal credit cards, but may discontinue this practice with little notice so faculty members are encouraged to apply for the travel card well before any planned overnight travel.

Setting Up Your Profile in Concur:

One of the things that is very important for you to do is to set up your profile as quickly as possible. To do so go to [http://travel.ou.edu](http://travel.ou.edu) and enter your OU email address in the User Name field. Click ‘Forgot your password?’ and then select “Send me an email with a link to reset my password”. You will receive an email at your OU email address with further instructions on how set your password for the system.
NOTE: Your account in Concur is associated with your records in OU Human Resources. Your profile and all other information will be in the new system using your OU email address.

All reimbursement requests must be submitted using this new system.

Create your profile:

1. Log in, then click on ‘Profile’ in the top right hand corner and a drop down will appear.
2. Click ‘Profile Settings’ and it will take you to a page for you to enter your personal information. To ensure that we are able to pay you mileage, make sure to enter your tag number under ‘Expense Information’ located in the left hand column.
3. When you receive your travel card, be sure to enter that into the credit card information to enable the purchase of airline tickets.
4. All information that is already entered into the system and cannot be changed is provided from your records with OU Human Resources. If that information is not correct, please contact your academic department.

Assigning Travel Assistants and Delegates

In order for the travel department to assist you in preparing your travel authorizations, purchasing flights, and processing your reimbursements, please use the following instructions to set up your account for Advanced Programs travel.

Travel Assistants

Click on Profile Settings and under Profile Options, click on Setup Travel Assistants. Click on ‘[+] Add an Assistant.’ Enter Tina McLerran and check the ‘Can book travel for me’ box, then click ‘Save’. Do the same to add Debbie Bergman and Kelsey Peters.

Expense delegates:

In the left hand column of your Concur screen, click on ‘Expense Delegates’ under Expense Settings. Click ‘add’ and enter Tina McLerran in the box and click ‘add’, then click the boxes for Can Prepare, Can Submit Requests, Can View Receipts, and Can Approve next to the name and click ‘save’. Follow the same procedure to add Debbie Bergman and Kelsey Peters. Names should appear on the list below as they are entered.

Creating a Travel Request in Concur

The Travel Coordinator will create a Travel Request for faculty members prior to any overnight travel. It is recommended that faculty allow the AP Travel Coordinator to prepare the Travel Request to ensure that the request is coded correctly and the correct account number is charged.

Airline tickets

The TC will purchase all airline tickets according to the policies outlined in the OU Travel Policy. Any faculty member that purchases their own airline ticket may not be fully reimbursed if the ticket has not been reviewed and approved by the TC.
Air Travel

Reservations:
Advanced Programs is required to secure airline reservations at the most economical airfare. Individuals traveling for Advanced Programs who request a change in their itinerary, or who choose to purchase their own ticket, resulting in additional costs will not be reimbursed for the additional airfare expenses.

Travel arrangements will be made by or in coordination with the Advanced Programs Travel Coordinator.

Note: For those professors who choose to purchase their own flights or are purchasing tickets for a travel companion, please do not do so until you receive acknowledgement from the travel coordinator that your course has been approved to run.

Authorized Travel Time:
Listed below are the authorized airline departure and return days for each site or geographical region within Advanced Programs. Faculty members who feel they may need additional days to acclimate to the new time zone will be personally responsible for additional time and expense.

<table>
<thead>
<tr>
<th>Theater/Site</th>
<th>Departure</th>
<th>Return</th>
</tr>
</thead>
<tbody>
<tr>
<td>Continental U.S.</td>
<td>1 day prior to first session</td>
<td>Afternoon of or day following the last session</td>
</tr>
<tr>
<td>Hawaii</td>
<td>1 day prior to first session</td>
<td>Evening of the last session</td>
</tr>
<tr>
<td>Europe</td>
<td>2 days prior to first session</td>
<td>1 day after last session</td>
</tr>
</tbody>
</table>

Credit Card Information
Some civilian hotels and military lodging facilities, car rental agencies, and other travel-related services require a valid credit card number to confirm, and hold a reservation for late arrival. If this is the case, the Site Director will contact you with the information you need to confirm your reservation. Site Directors are not authorized to receive your credit card number.

Value-Added Tax (Europe)
A Value-Added Tax (VAT) certificate may be available at the site where you are teaching. The Site Director will assist you in acquiring this document. Significant savings may be applied to lodging, rental cars and other purchases.

Lodging
When lodging is necessary, faculty and staff are required to stay in the designated lodging facility. If an individual elects to be lodged in another facility, s/he will be reimbursed at a rate equivalent to the single room rate of the designated facility. Any additional expense incurred as a result of not staying in the designated facility will not be reimbursable.
Military Base Access

Europe Only:
Advanced Programs faculty members are required to obtain a background check report for teaching at installations in Europe. This is due to more stringent government guidelines allowing access to overseas military installations. The AP Travel Coordinator will contact you approximately 6 weeks prior to your travel to complete the required background check request and have it processed by OU’s Human Resources department.

Per Diem
Per Diem is designed to defray the cost of meals and incidental expenses per day. The total per diem for a teaching assignment is calculated from the time the professor leaves home/office to travel to the site until the professor arrives back home/office.

Rental Car
In order to receive full reimbursement, reservations for rental cars may only be made by the Advanced Programs Site Director or Travel Coordinator. Rental cars are not an approved expense at our Mildenhall, Lakenheath, or Washington D.C. sites.

To comply with Oklahoma State travel policy, accept the CDW (Collision Damage Waiver) when filling out the rental contract. If the rental agency does not have CDW, take LDW (Loss Damage Waiver), in Europe it is called EP (Extended Protection) or Volkasko (Germany – comprehensive). If several levels of insurance are offered, select the one with the highest deductible. The car rental company waives its right to collect a high deductible from you in the event the car is damaged. The University of Oklahoma is responsible for the deductible as long as there were not any illegal circumstances contributing to an accident. Each case will be reviewed by the Director of Advanced Programs.

Do not use your personal insurance or credit card insurance for a rental car used in the line of business for the state of Oklahoma. If you accept PAI (Personal Accident Insurance), RAP (Roadside Assistance Plan), it will be at your own expense as those are not reimbursable expenses.

Inspect the rental car for damage before leaving the agency lot. If possible, take pictures of the vehicle or inspect the vehicle with an agent when car is returned. If a vehicle is damaged, complete the proper paperwork before leaving the agency and notify the Travel Coordinator.

If you receive a traffic violation in the rental car, make sure you address the issue before you leave the site. It would be a good idea to tell the Site Director about the violation and the resolution.

Compact cars with automatic transmission will be reserved in Europe when available.

A zero balance rental car receipt must be submitted with your expense reimbursement request in Concur. Receipts are also required for any items related to the use of a car, such as parking and gas purchases. Fuel for personal travel is not reimbursable; fuel will only be reimbursed for course-related travel.

Important notes:
- We have been advised by our contract personnel in Europe, it is recommended that all professors driving in Europe have an international driver’s license. If you will be crossing into another country when driving, an international driver’s license is required.
• In Europe, for those sites where rental cars are approved, a cash register receipt for gas purchased is necessary for reimbursement.

**Telephone/Computer Expense**

Advanced Programs will only reimburse telephone/computer expenses directly related to the accomplishment of the Advanced Programs mission. Receipts for approved phone calls must be submitted along with an affidavit or written statement verifying phone calls were used solely for AP class related purposes. Personal phone calls to home, office or other location or use of the Internet for personal use are not authorized for reimbursement.

**Baggage Expense**

Passengers on international flights will not be charged baggage fees. High level frequent flyers on most airlines will not be charged a baggage fee. Airline companies have documented their policies on their websites. If you have questions please check these websites.

Domestic travel baggage fees will be reimbursed based on the state of Oklahoma baggage fee policy for one bag (up to $25). A receipt is required for reimbursement. Reimbursement for a second or additional baggage will depend on whether or not the traveler can properly justify and document the business need for the additional bag(s) i.e., extended teaching assignment requiring additional clothing, excess business materials being carried, etc. All additional baggage charges must be documented by an affidavit and have a receipt. Do not assume you will be reimbursed for more than one bag. If your bags are over the limit of 50 lbs each, you will be charged excessive weight fees which are not reimbursable.

**Other Travel Expenses**

All other travel expenses such as train, taxis, shuttles, bus, personally owned vehicle (POV) mileage and other means of local transportation are detailed in the Reimbursable Expenses document emailed to each professor six weeks prior to teaching. This document details the means of travel and the reimbursable amount of each specific expense while teaching at that site.

If a professor needs to return materials back to their office by mail, the Site Director may assist the professor in transportation to the post office. Site Directors are not allowed to mail any professor materials, personal or course-related, at the expense of OU. This expense must be paid by the professor and is not reimbursable.

**Filing for reimbursement of travel expenses using Concur**

Faculty members are encouraged to use the OU travel card for all expenses related to their course. Your OU travel card will be used to purchase airline tickets and can be used for the shuttle, taxis, hotel, rental car, meals and any other business-related expenses that can be paid with a credit card.

**Creating an Expense Report in Concur**

Once you have completed your travel, you will submit your expenses using Concur. If you have traveled overnight, you should already have a travel request set up (normally this will be completed by the TC). If it has not been set up, please contact the travel assistant and ask them to do it so you can begin entering your expenses.
Expense Request for Overnight Travel

Click on “requests” at the top of your Concur screen and find the trip you wish to file a reimbursement claim for, then click on “expense” on the right side of the screen.

The next screen will show all the details of your trip. Select next at the bottom of the page and then select “yes” for the prompt asking if either hotel or per diem expenses are included. This will always be “YES” if you have been in travel status at least 24 consecutive hours (overnight).

The next screen, Itinerary Info, is very important because it is what determines per diem. Enter the points of departure and arrival, dates, and times. Click “Save” and then enter the same information for your return trip. Once both itineraries are in Concur, click “next”.

Click “next” through the per diem screen. Once the per diem is added, a per diem reduction will have to be entered. For faculty teaching AP courses, if the government per diem rate is over $60, the per diem will be adjusted to the AP maximum, which is currently set at $60 per day. Please contact the AP travel assistant for assistance.

Select “Create Expenses”.

Input mileage first. Select “mileage” under the expense types listed and input the information requested. If you receive an error stating “not a valid location”, enter an address nearby and edit the number of miles automatically entered. You must enter a notation in the “comments” section to allow any increase or decrease in the total mileage.

Return to the New Expense tab and choose ‘Hotel’:

Type of designated lodging rate: Always select OU sponsored event

**Enter the total amount listed on your bill including personal items, if any, and designate the currency reflected on the invoice.** Once you input everything on the first hotel screen, choose “itemize” at the bottom. Input the actual room rate, taxes, etc. If you have personal items on your bill (i.e. room service, movies), you will select “save itemizations” before entering the personal expense. The itemization total will show in the top right corner of the window, showing any amounts that still need to be itemized.

This should equal the amount of your personal expense(s). You will choose “personal expense (actual meal cost)” or “personal expense (non-reimbursable)” in the expense type, input the amount, and “Save”.

If your hotel receipt shows different rates for part of your stay, please contact the AP travel assistant for assistance in completing your reimbursement request.

Continue entering expenses by choosing the appropriate expense type from the list on the ‘New Expense’ tab.

You must attach a receipt for hotel, airfare, and rental car. Items needing an attached receipt will be notated by a little yellow circle next to the expense type.

You can take pictures of your receipts or scan and upload them to your Concur profile at any time during or after travel so they are on file when you begin your expense reimbursement request.
Any purchases made using the OU travel card will already be in Concur. To add them to the expense report for your trip, you will click on “import expenses” and then edit any information as needed.

FYI- The report cannot be submitted until all charges for that trip have posted, and you must import every charge made with your travel card. Personal expenses will be deducted from per diem.

Once you have completed entering all your expenses and have the receipts uploaded, click “Submit Report”.

**Expense Request for Mileage Only**

If your class was taught locally (i.e. no airfare or hotel expense), you will file a mileage only reimbursement request, which can be submitted without creating a Request for Travel.

Select “Expense” from the header at the top of the Concur page. Select “Create New Report”.

Begin entering your information for your mileage claim as follows:

- **Report/Trip Name:** Please contact the AP Travel Coordinator or Travel Assistant for the correct information.
- **Travel Dates:** should be the beginning and the end dates of your course.
- **Report/Trip Purpose:** Select “Mileage only”
- **Event Name/Nature of Business:** Teaching
- **Trip Type:** In-state travel
- **Traveler Type:** Non-grant OU Employee
- **Is car gov. owned:** No
- **Employment site:** Norman Campus Faculty – Norman, OK. Adjuncts – home location
- **Department:** Will depend on location of course, please contact the Travel Coordinator or Travel Assistant for this information.
- **Does this trip contain personal travel?:** No.

Click “next” at the bottom of the screen. Since no hotel or per diem is ever added on to a mileage only claim choose ‘no’ at the prompt.

On the Expense screen, select “mileage” from the list of expense types

The Mileage Calculator will allow you to input to/from destinations for each date traveled. Click “calculate route” and ‘Make round trip’. Click “add mileage to expense” and it will add the expense to your report and return to the Expense screen.

Enter the transaction date (date of travel) and your license plate number and select ‘Save’. **You will need to add your license plate number in order to proceed with any claim. If you add your license plate number to your profile under Expense Information, it will auto fill that information.**

To add additional mileage to your claim for each separate date you travel, return to the Expenses screen.
You can also add tolls or parking by selecting them from the expenses type list and inputting the requested information and uploading any receipts (if $25 or more). If you’ve lost your receipt for an item over $25, contact the AP travel assistant for assistance.

Double check all your information and then click “submit report” in the top right corner.

Note: If you ever make a mistake while entering the claim, you can also click on “delete report” and start over. The travel department can also complete any expense reimbursement for you if you prefer. If you want to simply just upload receipts to your Concur, then we can do the rest for you.

**Helpful Website Links**

- Advanced Programs homepage: [http://www.goou.ou.edu/](http://www.goou.ou.edu/)
- Advanced Programs Travel Guides, Faculty Guide, and Frequently Asked Questions (regarding travel, syllabi, texts & desk copies, and stipends): [AP Faculty Resources Webpage](http://www.goou.ou.edu/)
- US Airlines: (commonly used)
  - Southwest: [http://www.southwest.com](http://www.southwest.com)
- European Airlines: (commonly used for travel to our sites)
  - Lufthansa (Germany): [http://www.lufthansa.com/online/portal/lh/us](http://www.lufthansa.com/online/portal/lh/us)

**Part IV - Academic Policies, Procedures, and Issues**

**Faculty Obligations under OU’s Contracts with the Government**

Advanced Programs offers programs at military installations around the world under contracts (in Europe) and memoranda of understanding - MOU (in North America). While there are some variations from theater to theater and site to site, the following are contractual requirements across all of our programs.

Faculty members must:

- Develop and produce a course syllabus listing learning outcomes, instructional and reference materials, and student requirements for each course.
- Meet with the students in class as scheduled adhering to the number of contact hours required by the University and the contract or MOU.
- Not make any change to the class schedule without unanimous agreement from the class participants. The Education Services Officer (ESO) on-site must be consulted before changes are finalized. (In addition, no changes should be made to the class schedule without department and Advanced Programs approval.)
- Any change of classroom location must be coordinated with the ESO (Site Directors will assist in coordination).
• Be available to students for consultation outside of class-time at established and published hours. OU faculty can meet this requirement in several ways:
  o Include your times for consultation on your course syllabus. For example - half an hour before each class session, one two-to-three hour block during the week, and by appointment.
  o Coordinate with the Site Director to notify students of your availability.
• Submit grades in accordance with the specific time frames for each contract or MOU.
• Issue grades of “I” (incomplete) in accordance with institutional policy. Institutional policy may prescribe a greater period of time to remove the Incomplete grade than services’ directives allow, however, the service directives related to reimbursement still apply to students receiving military tuition assistance. Submit, with the Incomplete grade, the requirement that must be completed by the student to remove the “I” grade.
• Speak and communicate in English.
• Comply with such Army, Air Force, Navy, Marine Corps, and local regulations as may be applicable to them concerning standards of conduct of non-military individuals while present on military installations.
• Meet any local installation requirements that may be established as a condition of entry onto the installation.
• Not represent themselves as government employees. Do not use Civil Service grades or status. Adhere to the host nation laws of the countries in which we operate in Europe.
• Ensure that safety and health standards of the installation are maintained while classes are being conducted.
• Offer free community services presentations, lectures, seminars or workshops. Refer to the section on Community Service (Part IV).
• Take appropriate care of assigned facilities to prevent damage to each facility or harm to its occupants.
• Take necessary steps to maintain the cleanliness of assigned office space and classrooms. Site Directors will also make students aware of these requirements. Maintenance shall consist of ensuring classrooms are orderly: no trash is left in the room (other than in receptacles), chalk boards are erased, furniture is returned to its original position, windows are closed, lights are turned off, and the room is locked if applicable. Smoking, eating, and drinking generally are not authorized in classrooms. Follow the posted instructions for the classroom.
• Participate in ongoing faculty development program with periodic workshops and appropriate evaluation.

The Government may request that OU remove from performance individuals who endanger persons or property or whose continued work is inconsistent with the interests of military security or who might place the privileges, immunities, or status of the United States Forces in the host nation country in jeopardy.

**Teaching Facilities**

Under OU's contracts and MOUs with the Government, the military is responsible for providing teaching facilities. The Education Services Officer (ESO) at the site works with the OU Site Director and representatives from the other colleges and universities to assign rooms for all of the courses being offered at that site. We conduct OU classes in a variety of settings: education centers, DoDDS (Department of Defense Dependent Schools) high schools, and other classroom facilities (e.g., training sites, conference rooms, etc.). OU Site Directors provide the ESOs with information about the facility requirements of each course (e.g., number of students, need for flexible seating arrangements, audio-visual requirements, etc.). The final decision regarding class location rests with the ESO.
Regardless of the location of your class, you will have the following available to you:

- Blackboard (or white board)
- Desk or table and chair for each student
- Commonly used audio-visual equipment (VCR, DVD player, monitor, and standard overhead projector), other equipment may be available or procured. Please make any such request as early as possible and every effort will be made to assist.
- All sites with the Human Relations program have projectors for PowerPoint presentations and to project large-screen videos.
- NOTE: Wifi may not be available at all teaching sites or may not provide enough speed for all students in a class to connect successfully. If you plan to utilize the internet for your course, please contact the Site Director to confirm availability.

Each teaching facility has a set of rules regarding the use of the facility. The OU Site Director will familiarize you with the specifics of the site. Typically, you may rearrange the furniture as long as you return the desks to their original positions. The instructor is responsible for closing windows, erasing the board, closing any audio/visual equipment, and turning off lights and other electrical devices. You will also monitor the cleanliness of the room. Students should dispose of all trash and litter. Most facilities do not allow eating or drinking in the classrooms. If there is eating or drinking, no food or beverage containers should be left in the room (even in the trashcans). Smoking is not allowed in any classrooms. Smoking is allowed only outside the building in designated locations.

Many sites have facility monitors who are responsible for opening and closing the facility. At these sites, classes must be adjourned before the monitor makes the rounds to secure the facility. At some sites, you will be responsible for room and/or facility security. The Site Director will orient you to these procedures. At other sites, OU has our own monitors who assume these responsibilities.

The use of DoDDS high schools is through special arrangement between the ESO and the school principal. Since we are using classrooms that are used on a daily basis by high school teachers, we are responsible for maintaining them in the condition in which we find them. In general, the professor and the students must not handle any material or equipment belonging to the high school teacher or students. This includes books, audio/visual equipment, supplies, items on teacher's desk, etc. You may, of course use the boards, which must be erased before leaving.

Education centers may provide some audio/visual equipment under the provisions of our contract. Many sites have OU-owned AV equipment (e.g., projection equipment at every Human Relations site). You should let Site Director know your AV requirements 30 days before class. Typically, the Site Director will be able to schedule your use of an overhead projector and screen and/or a VCR and monitor. Other AV equipment may be available with enough lead time to secure it (e.g., slide projectors, film projectors, flip charts, audio tape players). Try to anticipate when you will need each piece of equipment. If you need help in operating the equipment, talk with the Site Director. The AV equipment will be brought to the classroom. You should leave the equipment in the room in a transportable condition at the end of class.

During your stay and upon your return, please provide Advanced Programs administrators with any comments -- positive as well as negative -- about the teaching facilities. OU does not have direct control over the teaching facilities, but we will provide the information to the ESO so that they can address the needed improvements.
Things to Know about Your Class

Teaching a class at an Advanced Program site will be very similar yet different in significant ways to your other teaching assignments.

Profile of an OU Graduate Class

The students in your class will be quite diverse in their backgrounds, their current positions, and along almost every other dimension. You can anticipate the following:

- 50% or more are active duty US military. At some sites, there is only Army, Air Force, Navy, or Marine Corps personnel; at other sites, there will be a mixture of two or more branches.
- The active-duty military students range in rank from enlisted through warrant officer and commissioned officer to Colonel.
- About 40% are civilian employees connected with the US military either in government (GS) or contract positions. These students may also be the spouses or family members of active duty military or other civilian personnel.
- Civilian employees range in rank from GS/GSE 3-15.
- About 5-10% of students are spouses of active duty military or civilian employees who are not currently employed outside the home.
- Students range in age from 21 through over 55. The majority of our students are between 25 and 35.
- The gender mix varies from class to class. The racial and ethnic backgrounds are diverse because of the multicultural composition of the US military. All races and ethnic groups are likely to be represented in your classes.
- Students come from all regions of the United States. Other countries are also represented, particularly among the spouses of active duty military personnel.
- At some overseas locations, host nation or NATO citizens may attend our classes.
- As indicated by their average age, many students have been away from formal civilian education for 10 years or more when they begin the OU program.
- Students are very diverse with respect to their undergraduate majors; almost every academic discipline is represented.
- Since the vast majority of students are employed full time, they have many work-related demands on their time. When they are in class with you in the evenings, almost all will have worked a full day before coming to class.
- The majority of our students are married, many with families. Their home and family responsibilities are demanding of their time.
- Many students commute or travel to class. Students may live an hour's drive or more from the teaching site and must commute back and forth for each class session. Some students live even farther and must stay at billeting or a hotel for the duration of the class.
- Students vary from those who pay personally for all of their expenses to those who receive substantial assistance from various tuition assistance programs. (Ask the Site Director about TA, VA and FA if you would like more information about these programs.)
- Most students are enrolled as degree-seeking students; a few take individual courses for personal or professional development. Some may be pursuing certificates.
- Most students are taking more than one course per term - usually six to ten credit hours per term.
- All students must go through the rigorous OU admissions process.
- There may be some special-needs students in your classes. This is becoming more common because of recent legislation regarding the retention of battle wounded in the military. Hearing losses are fairly common.
With this profile, you can expect your class to bring a wealth of resources to the classroom for their own benefit, as well as for the benefit of other students and the instructor. Faculty who have taught in this environment often comment favorably on the ability, dedication, and involvement of the students. You, too, may find this a challenging, rewarding, and enjoyable experience.

NOTE: Although military students occasionally wear uniforms to class and the rank of each student may be known, it may create a more academic atmosphere if you avoid using rank when addressing students and discourage students from addressing each other by rank.

Class Size

Advanced Programs classes vary in size. We run classes with as few as nine students or as many as 35. We attempt to limit our classes to 30 students. Since all students will be enrolled 30 days before your first class session, you will know approximately how many students to expect several weeks before you arrive at your assigned site. You will receive an attendance roster/grade sheet from the Site Director at your teaching site upon your arrival.

Occasionally, Advanced Programs cancels a course because of low enrollments. When making this decision, AP considers several factors in addition to financial viability of holding the course such as how many of the enrolled students need the course in order to complete their degree. If your course is cancelled, you will be notified approximately 21 days before the scheduled first class session.

Class Schedules

The Advanced Programs intensive class format requires 30 hours of classroom instruction. Advanced Programs courses are held over a one-week or two-weekend period. Class schedules vary from site to site. When you are offered a teaching assignment, you will receive information about the course schedule. Professors usually allow a 10-15 minute break every 90-120 minutes.

Our contracts stipulate that all professors adhere to the dates and times scheduled. Any modifications must be approved by the Dean of Arts and Sciences, the Director of Advanced Programs, and the ESO. Any change to the class schedule requires unanimous agreement from the class participants. The ESO (through the Site Director) must be consulted before changes are finalized. The full number of contact hours must be met.

Military Deployments and High Operation Tempo

Faculty members teaching for Advanced Programs are asked to work closely with all students affected by the increased operational tempo worldwide. This may mean granting extensions for completion of work (assigning a grade of Incomplete), allowing alternate means for course completion, or allowing the student to withdraw from a course and assigning “W” as the class grade, if they are called away unexpectedly.

This is consistent with OU’s policy on active duty students as articulated by Provost, who has called for our understanding and cooperation in assisting our students in meeting their educational objectives while being free to serve our country during times of crisis.

Advanced Programs staff will assist students under these circumstances with terminating enrollment so they experience the least adverse financial and educational impact. Our policy is to provide maximum flexibility in allowing students to attend class sessions which best serve the individual’s schedule of professional responsibilities. If students need to drop a course during the 30 days prior to the first class session a financial penalty may be applied. Students can request the penalty be waived with appropriate
documentation. If students must withdraw from a course after attending one or more sessions, their tuition may be refunded (as an exception to policy) upon review of the appropriate documentation. If students need to miss class sessions but can complete the course in alternate ways, professors are encouraged to provide such opportunities.

Students need to inform their Site Director in writing when dropping a course due to their military assignments. Students must provide the Site Director with Military Travel Orders, Permanent Change of Station Orders, or letters from commanding officers on company or agency letterhead in order to document and handle the financial aspects of drops or withdrawals.

**Library Resources**

Students and faculty have access to a variety of library resources. The overview below provides some basic information that may be helpful to you in planning class assignments. You can access the online services at [http://libraries.ou.edu/services/](http://libraries.ou.edu/services/). Remember that you need to have activated your OUNet account and changed your password in order to access these services.

**University of Oklahoma Libraries**

The library needs of University of Oklahoma (OU) students and faculty around the world are met through the extensive holdings of the University of Oklahoma Libraries. OU students receive the same library support as students on the Norman campus including the ability to search the entire collection and to receive research assistance.

OU is a member of the prestigious Association of Research Libraries (ARL), a limited membership association of the very largest academic and research libraries in the United States. The University of Oklahoma uses the appropriate Association of College and Research Libraries (ACRL) Division of the ALA guidelines in the development, implementation and administration of its library services. The University of Oklahoma Library is the largest research library in the state of Oklahoma. University Libraries includes several distinguished special collections such as the Harry W. Bass Collection in Business History, the History of Science Collections, the Western History Collections, and the John and Mary Nichols Rare Book and Special Collections in English Literature. Library collections are located in Bizzell Memorial Library and in nine additional branch libraries on the campuses of Norman, Oklahoma City and Tulsa. As of 2008, The OU Library contains over 5 million volumes, 63,000 serial subscriptions (print and electronic), and 250 databases. The University of Oklahoma Libraries currently ranks 27th out of 113 research libraries in North America in total volumes.

Advanced Programs (AP) students and faculty access the on-line catalog and databases for a variety of reasons, such as to obtain a copy of a book's table of contents or to order the book for delivery to them; to get articles from journals, state or federal or international government publications; or to identify authors who have written on a particular topic in order to do a more effective search on the same topic in a web-based periodical indexing service. Students and faculty can access all of the library’s on-line databases by using their OUNetID number and password. They may also send Interlibrary Loan requests for articles or book chapters not owned by the OU Libraries, and ask for reference help through the “e-mail a Librarian” program. Advanced Programs students can access these services from the OU Libraries web site at [http://libraries.ou.edu/services/](http://libraries.ou.edu/services/)

OU Libraries promotes the philosophy that graduate students need to consult relevant subject collections worldwide, and not just those materials in the “home” collection. Since academic and research library services are about access to information and not necessarily local ownership of paper copy, OU Libraries attempts to present its access to recorded knowledge as part of a world-wide mosaic of catalogs, indexes,
abstracting services, and collections, available to OU students (in Norman and around the world) through Interlibrary Loan and electronic document delivery.

The Libraries have an Electronic Information Center that provides document delivery of journal articles to graduate students and faculty using the UnCover system. This service includes all electronic delivery of articles in journals outside the University Libraries collections. The service supplements Interlibrary Loan and expands the capacity of the Libraries to support more varied research. The service continues to grow and last year delivered thousands of electronic documents to Advanced Programs students around the world. These are in addition to the full-text documents accessed directly by students through the OU system.

University of Oklahoma Libraries WebCat

Through the OU Libraries’ Internet-based on-line services at [http://libraries.ou.edu/](http://libraries.ou.edu/), students and faculty can access the following databases among others:

- **FirstSearch** is a web interface to indexing, abstracting, full-text services that includes an article request service. FirstSearch is a vitally important service for Advanced Programs students because it includes access to 612 full-text periodicals, The New York Times, the World Almanac—and coming soon—World Book Encyclopedia. In addition, FirstSearch users can access such databases as bibliography index, Books in Print, FactSearch statistics and facts, MDX Health Digest, and PRO CD Biz and PRO CD Home business and white page listings. Altogether, there are more than two dozen databases available to Advanced Programs students through this single FirstSearch searching interface.

- **ArticleFirst** database consists of nearly 12,500 journals in science, technology, medicine, social science, business, the humanities, and popular culture from 1990 to the present. It also has an integrated article request form for student use. Students use this web-based form to automatically request that a journal article be sent to them from the Interlibrary Loan staff at OU Libraries.

- **GPO**—The Government Publications Office (the Monthly Catalog) has over 380,000 records on all subjects of interest to the U.S. Government from July 1976 to the present. It is updated monthly. Advanced Programs students may request copies of documents they find by searching GPO.

- **ERIC**—The Educational Resources Information Clearinghouse has over 800,000 references to thousands of educational topics. It includes journal articles, books, theses, curricula, conference papers, and standards and guidelines from 1966 to the present. It is updated monthly. Advanced Programs students are given information about the various in-theater dissemination points for ERIC documents, as well as the OU Libraries' distribution procedures for this fiche-based collection.

- **WorldCat** has over 30 million records of any type of material cataloged by OCLC member libraries. It includes manuscripts written as early as the 11th century, and it is updated daily. Students use it to search widely by a particular author or for material across collections under a specific Library of Congress subject heading.

- **Conference Papers First** contains over 580,000 papers included in every congress, conference, exposition, workshop, symposium, and meeting received at The British Library from October 1993 to the present. It is updated monthly.

When immediate viewing and/or delivery of the information itself is not possible, Advanced Programs students and faculty have a system of web-based request forms to initiate the process by which OU Libraries either finds the requested item locally or requests that another library supply the item through Interlibrary Loan for the student. Until recently, the OU Libraries/Advanced Programs document delivery system used e-mail attachment and mail to fill Advanced Programs student requests. Articles were
scanned into PDF files that were sent to a student’s e-mail address quickly and inexpensively. Recently, the document delivery process has been refined further. Students are sent an e-mail message with the URL for the web site at which the documents they have requested can be viewed, downloaded and/or printed. These increase the options for the student and decrease the time needed on line.

Since August 1998, students have been able to locate and request books via the Internet. Librarians in Norman, Oklahoma, send the books directly to the students. All books except those not normally circulated on campus are available to Advanced Programs students worldwide.

Advanced Programs continues to enhance library support to students. OU faculty and college administrators continually encourage students to delve into the use of research material through the base library or the on-line University of Oklahoma campus library. OU supports and adheres to the policy that students who use their research skills to the fullest will enhance their overall educational experience.

In conjunction with the library staff and Faculty Fellow for Information Services, Advanced Programs has created a robust system of people and resources connected through a seamless electronic web, which attends to the specific research needs of the University of Oklahoma Advanced Programs student.

In order to provide students with the library services summarized above, Advanced Programs funds the salary of a part-time library graduate assistant and a part-time student library assistant for the equivalent of one full-time support person.

**Grades**

The Site Director at the teaching site will provide you with an attendance roster before the first class session. You should use the attendance roster to take and record attendance at each class session. At some sites, you need to identify in writing to the appropriate ESO within four working days of the last class any students accruing excessive absences.

When you have completed grading for the course, use Ozone to post the grades electronically on the faculty tab ([https://ozone.ou.edu/cp/home/displaylogin](https://ozone.ou.edu/cp/home/displaylogin)). Grades are due on Ozone no later than 30 days from the course end.

The Federal Privacy Act covers grade reporting, and great care is exercised in grade reporting and processing. Grade reports cannot be posted. In accordance with our contracts and MOUs, the ESO must receive the grades for all students using military tuition assistance within the time period stipulated in each contract, so your timely completion of grade reporting is essential for contract compliance.

Professors may issue a grade of A, B, C, D, F, W, or I for the course. Grades for students who leave class once the course has begun are the prerogative of the professor. Professors are encouraged to take into account circumstances such as illness, emergency military orders, or other unavoidable conditions affecting attendance.

- **A** = Highest grade given for work of exceptional quality.
- **C** = Lowest grade for award of graduate credit.
- **W** = Withdrawal, a neutral grade assigned if the student is passing at the time of withdrawal.
- **I** = Incomplete, a neutral grade assigned when a student has satisfactorily completed a substantial portion of the required course work. (See Incomplete Policies below.)

**Prohibited Practices**

The following practices are **not** allowed under our contracts and MOUs:
• You may not complete a grade sheet until after the date specified for receipt of the last assignment.
• You may not complete a grade sheet for the course that has all incomplete grades unless every student falls into the incomplete category as outlined below.

Incomplete Policies

The University of Oklahoma (As stipulated in the General Catalog)

• No student may be failing a course at the time an “I” is awarded.
• To receive an “I”, a student should have satisfactorily completed a substantial portion of the required course work.
• The instructor will indicate to the student and to the Office of Academic Records what must be done and set a time limit appropriate to the circumstances.
• The time allowed may not exceed one calendar year.
• After one year, if the work is not completed, the grade of I will become permanent on the student's record.

The I-makeup form must be completed when a student has completed the work to change the student’s grade from an “I”.

Contract Requirements and TA and VA Policies:

• Incompletes shall be in accordance with institutional policies.
• Financial penalties are incurred by TA and VA students for Incompletes not completed within the time specified by the military and the Veterans Administration. Students should consult with their ESOs for information on these deadlines to avoid financial penalties.

Grades and Military Tuition Assistance (TA)

Each branch of service has a different policy regarding grades and TA; however, they all require that students using TA provide evidence that they are progressing satisfactorily through their programs. Some TA students are not allowed to enroll in their next course until the ESO has received the grade for the previous course. Some TA students must pay back their TA if they do not have a satisfactory grade for a course within the defined period of time (from six weeks to several months). Incompletes are not considered satisfactory grades, so students who do not receive grades for I-make-ups in a timely manner may have to pay back their TA.

Grades always have consequences for students, but for military students there are the additional consequences noted above. You can see why it is important for you to submit grades and all I-make-ups promptly and to not give blanket I’s to students in a class before their assignments are due.

Course Evaluations

Our contracts with the Government require a system for the evaluation of instruction. Prior to your last class session, the Site Director will give a packet of evaluation forms to one of the students who will serve as the proctor. The Site Director should not serve as the proctor since s/he is also evaluated during this period. The packet also contains Proctor Instructions and an envelope addressed to Testing and Evaluation in Norman.

During the last class session, but prior to the final examination, allow time for the proctor to administer the course evaluations. After you and the Site Director (if s/he is in the class) leave the room, the proctor should read the instructions to the class. The students should place their evaluation forms in the
addressed envelope. The proctor needs to sign the proctor's statement, place it in the envelope, seal the
envelope, and mail it as soon as possible through US mail. Since the envelope is sealed, the proctor may
return the envelope to the Site Director if there is any doubt it can be mailed in a timely manner.

After the Testing and Evaluation office has processed the evaluations, the Advanced Programs Director in
Norman reviews them. The Advanced Programs office sends copies of the forms to the academic liaisons
in the department for their review. If you desire to review the evaluations submitted, please contact your
academic department. Evaluations will not be available for your review until after you have submitted all
grades for the course.

**Community Service and Public Service Seminars**

Professors with the University of Oklahoma are encouraged to provide community service activities
during their teaching assignments. Feedback has shown that they are generally pleased to perform these
activities as a free public service consistent with the value OU places on community service at home and
around the world.

Public service seminars take place in the community where the professor is teaching. Seminars can last
from one to three hours and may take the form of seminars, lectures, workshops or other activities that
match a community need with an area of the professor’s expertise. Generally, these are offered during the
day on a weekday of the course.

Interested units, agencies and organizations work with the local OU Site Director to coordinate public
service seminars. The Site Director makes the initial request to the professor at least six weeks prior to the
professor’s arrival so that the professor has time to prepare. The OU Site Director and the agency hosting
the public service seminar publicize the event. Professors work with groups of all sizes – from a handful
to a theater full. Session can be in-house or open to the public. Some examples are:

- A workshop on training development to Air Force personnel responsible for training.
- A speech to a combined host nation and military Kiwanis Club.
- A seminar on coping with the stress related to military deployments for an Army Family Support
  Group.
- A workshop on creative problem solving to the naval officers at a naval air station.
- A seminar on children at risk for social workers and child caregivers.
- A workshop on managing people through change - open to the entire community.
- A presentation on managing diversity to supervisors and leaders.
- A presentation on terrorism to military police.

Over the past several years, dozens of OU professors have provided public service seminars in military
communities around the world. Sessions address the full range of topics included in the many disciplines
represented by our degree programs.

Seminar organizers have been pleased with the services that OU professors provide. MSGT Gerard
Roman, EO Advisor for the 282nd BSB in Hohenfels, Germany, had this to say: "The University of
Oklahoma partnership with Equal Opportunity is one of Hohenfels' best practices. The visiting professors
give freely of their time and expertise. Our community is grateful for their support and outstanding
contribution."

“It was a refreshing approach to have a member of academia assist us in meeting our training
requirement,” said Richard Medina, Director, EEO 254th BSB, Shinnen. “I highly recommend that other
organizations take advantage of this opportunity, it is an excellent resource.”
Providing public service seminars is consistent with OU’s institutional commitment to public service. “Public service is the application of knowledge gained through professional activities; it generally focuses upon resolution of contemporary problems, technology transfer, policy analysis, identification of new areas for inquiry and development, and sharing knowledge with the larger geographical community. Appropriate public service activities might include artistic or humanistic presentations; health care delivery; professional consultation; service on local, state, national, or international commissions, advisory boards, or agencies (public or private); participation in a professional capacity in programs sponsored by student, faculty, or community groups; participation in continuing education instructional activities including those sponsored through the College of Continuing Education; service in an organizational or advisory capacity for particular University programs; and public relations activities that serve the University's interests such as appearances as a University representative before government bodies or citizen groups” (Section 3.6.3 of the OU Faculty Handbook).

Honoring our Commitment to Our Students

University Policies Regarding Instruction - The OU Faculty Handbook

Professors teaching for Advanced Programs are reminded of the important policies included in the OU Faculty Handbook as you prepare for your teaching assignment and as you represent the University of Oklahoma through instruction. You may refer to these policies that are in the Faculty Handbook via the Provost’s web page at http://www.ou.edu/provost/pronew/content/fhbmenu.html.

Academic Integrity and Student Conduct

Academic integrity means honesty and responsibility in scholarship. Academic assignments exist to help students learn; grades exist to show how fully this goal is attained. Therefore all work and all grades should result from the student's own understanding and effort.

Academic misconduct is any act which improperly affects the evaluation of a student’s academic performance or achievement. Misconduct occurs when the student either knows or reasonably should know that the act constitutes misconduct. Academic misconduct includes: cheating and using unauthorized materials on examinations and other assignments; improper collaboration, submitting the same assignment for different classes (self-plagiarism); fabrication, forgery, alteration of documents, lying, etc… in order to obtain an academic advantage; assisting others in academic misconduct; attempting to commit academic misconduct; destruction of property, hacking, etc…; intimidation and interference with integrity process; and plagiarism. All students should review the Student’s Guide to Academic Integrity at http://integrity.ou.edu/students_guide.html

Students and faculty each have responsibility for maintaining an appropriate learning environment. All students should review policies regarding student conduct at http://studentconduct.ou.edu/

OU’s Equal Opportunity Policies and Procedures

A complete description of the policies and procedures related to grievances, discrimination grievances, and sexual harassment is contained in The University of Oklahoma Faculty Handbook. You may refer to the following website for these policies and procedures:
http://www.ou.edu/provost/pronew/content/fhbmenu.html
Part V - What to Expect at the Site

Site Directors: OU’s Ambassadors around the World

Each OU site office has one or more OU representatives who manage the responsibilities of Advanced Programs in that location. The senior staff person in these offices is the Site Director. Many sites only have one person managing these responsibilities. These OU employees will be your primary source of support during your teaching assignment. The outline below describes their duties and responsibilities.

Duties and Responsibilities

1. Arrange for faculty lodging accommodations.
2. Arrange for local transportation for faculty – rental car if authorized.
3. Secure audio-visual equipment as requested by faculty.
4. Assist faculty with requests for emergency materials.
5. Use the professor's biographical sketch (contained in the syllabus) in promotional activities.
6. Arrange for a time and place for the professor to consult with students. Schedule appointments.
7. Upon the professor's arrival, escort him/her to the billeting office or hotel, arrange for the professor's transportation to lodging if they arrive at an alternate time or date.
8. Maintain current site information to include information on transportation, billeting, maps, dining facilities, etc.
9. Establish professional and harmonious relations with the Education Services Center and other sites with potential enrollment.
10. Coordinate work schedule with the ESO to ensure that students receive services required by the contract. Post working hours. Submit any changes to work schedule with a justification for the change to the Theater Director for approval.
11. Provide brochures and bulletins for base personnel during in-processing to make sure they are familiar with OU degree programs.
12. Encourage military personnel to use counseling services provided through the base/post education office prior to participation in a degree program.
13. Present OU/Advanced Programs educational possibilities to social and professional organizations.
14. Introduce prospective students to the Graduate Programs offered through OU/Advanced Programs, by
   a. Informing current Advanced Programs students of upcoming course offerings.
   b. Providing administrative information: admission policies and procedures; degree requirements; enrollment procedures; fee structure and policies; program format; financial aid; Veteran's Administration (VA) and Tuition Assistance (TA) benefits; and graduation procedures.
   c. Provide academic information; enrollment procedures for research papers, internships, independent directed readings; required and elective courses; and comprehensive examinations.
15. Provide program planning assistance and facilitate academic counseling through the appropriate department.
16. Maintain statistics and data on course enrollments each semester. Provide ESO with current enrollment information.
17. Promote OU/Advanced Programs in the military community.
18. Conduct promotional activities outside the office. Keep a record of meetings with groups, news releases, television appearances, command briefs, etc. Include these in the monthly activity report.
19. Through the CSO and ESO, coordinate the use of communications media available (e.g., local service newspapers, flyers, AFRTS, etc.)
20. Make arrangements to ensure classroom facilities and instructor support are adequately met.
21. Provide ESO required data for posting once class is completed.

You will have noted that the Site Directors have many duties in addition to those which support the faculty. During your teaching assignment, however, they will provide as much logistical support as they can to ensure that your personal and professional needs are met.

**Your Individual Logistical Support**

Military installations have many facilities that provide services and support to the military community. OU's contracts with the Government in Europe authorize employees of the University access to many of these facilities by providing logistical support privileges. This means that you, only while you are on assignment, have limited access to US military facilities. Please refer to the *Travel Guide* and ask the Site Director about what facilities you will be able to use during your teaching assignment and the procedures involved.

In the United States, each separate memorandum of understanding determines what on-base facilities professors will be able to use. Thus, it is important for you to review the *Travel Guide* and talk to the Site Director about the services you will be able to use.

**Military Banking Facilities**

Almost every military installation has one or more US banks or credit unions. The Community Bank and various credit unions have ATM machines on almost every installation. These usually accept AFFN, PLUS, CIRRUS, Master Card, VISA, and other ATM cards. You will be able to cash personal and traveler’s checks and exchange currency by showing your passport. Traveler’s checks will not be widely accepted in Europe off the military installation, so it is recommended you plan to use your ATM card to obtain cash. Specific information about banking services is included in the travel guide for each OU location.

**Billeting**

The University of Oklahoma uses on-base billeting privileges to accommodate faculty whenever possible. The Army usually calls its officer billets BOQs (Bachelor Officers' Quarters) while the Air Force and Navy call theirs VOQs (Visiting Officers' Quarters). At many locations, billeting is referred to as a Guest House or Inn. These facilities usually take US dollars cash, personal and traveler's checks, MasterCard, and VISA. Occasionally, American Express or Diners Club is accepted. The cost varies, so refer to the *Travel Guide* for the specific information for each teaching site.

**Medical Services**

Medical services at military clinics and hospitals are provided on a reimbursable basis. Your stateside insurance is accepted for these costs in accordance with the provisions of your policy. Dental care is provided in cases of exceptional emergencies only. If you have a medical condition, be sure to bring the records, prescriptions, etc. that you may need. The military pharmacy will not fill a prescription that was written in the U.S. Your *Travel Guide* contains information about medical services at the teaching site.

**Be Safe and Secure at Your Teaching Site**

Over the 50 years that professors have been teaching for Advanced Programs, there have been few problems related to personal safety at our teaching sites. If you take the usual precautions, you will have a safe and enjoyable visit at your teaching site.
• If you are teaching outside the United States, refer to the US Embassy website for the country to see if there are any advisories or other important information you should know before you leave the US. (Links to United States Embassies and Consulates Worldwide are located at http://travel.state.gov/).
• Talk with the OU Site Director about any security or safety situations you should be aware of both on and off post.
• Stay alert to what is happening around you, especially in public places such as airports, bus, or train stations. If you feel that something is odd or wrong, follow your instincts and move away quickly.
• Make copies of all your important documents; keep them separate from the originals in case any of them are lost or stolen.
• Don't carry significant amounts of money or valuables with you. Ask about safety deposit facilities at your lodging facility.
• Obey the local on-base and off-base laws. If you are teaching outside the United States, find out the relevant laws and customs, and behave accordingly.
• Ask advice on where to go and what to avoid. The Site Director, students, on-base travel and tour offices, and professors who have taught at the site are all good sources of information.
• When walking, keep to well-lit public places. Areas that may be safe during the day may not be at night.
• When driving, keep doors locked.
• Never leave anything visible if the car is unattended. The trunk is not always a secure place either.
• Park legally and in a well-lit public places.
• Find out the number for emergency services.
• Learn how to use the local telephone system. Get a telephone card if you are in a country where this is the most common form of payment at pay telephones. Many cell phones are universal, you may be able to use your U.S. phone in Europe, be sure to check on cost and details with your provider in advance of your travel.

If you have something stolen

• Report it at once to the local police and get a statement about the loss. You will need it to claim insurance.
• Phone your bank at home and cancel credit cards.
• Contact the issuing agent for your travelers' checks.

Military Abbreviations and Acronyms

Like any organization, the military has its own jargon, much of it conveyed through abbreviations and acronyms. Following is some of the alphabet soup you will encounter.

<table>
<thead>
<tr>
<th>Abbreviation</th>
<th>What It Stands For</th>
<th>What It Means</th>
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<tbody>
<tr>
<td>AAFES</td>
<td>Army &amp; Air Force Exchange Service</td>
<td>System of retail stores and services including PX/BX</td>
</tr>
<tr>
<td>ACES</td>
<td>Army Continuing Education System</td>
<td>World-wide system of education programs for the Army operated through local education centers</td>
</tr>
<tr>
<td>ACS</td>
<td>Army Community Services</td>
<td>Army organization providing support services such as financial assistance, family advocacy, employment assistance, family services, information and referral, etc.</td>
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<tr>
<td>Abbreviation</td>
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<tr>
<td>AFN</td>
<td>American Forces Network</td>
<td>Radio (AM and FM) and television network with local and state-side programming in English</td>
</tr>
<tr>
<td>AFRC</td>
<td>Armed Forces Recreation Center</td>
<td>Recreational facilities (hotels, campgrounds, sports services, etc.)</td>
</tr>
<tr>
<td>APO</td>
<td>Army/Air Force Post Office</td>
<td>Address for mail delivered through the US Post Office/Military Postal System to Army and Air Force sites overseas</td>
</tr>
<tr>
<td>ARC</td>
<td>American Red Cross</td>
<td>National Red Cross organization providing services on many military installations in Europe</td>
</tr>
<tr>
<td>BOQ</td>
<td>Bachelors' Officers Quarters</td>
<td>Temporary lodging facilities for officers and civilians; accommodations used most frequently for OU faculty</td>
</tr>
<tr>
<td>BX</td>
<td>Base Exchange</td>
<td>Department store on Air Force bases operated by AAFES</td>
</tr>
<tr>
<td>CONUS</td>
<td>Continental United States</td>
<td>United States excluding Hawaii and Alaska</td>
</tr>
<tr>
<td>COR</td>
<td>Contracting Officer's Representative</td>
<td>Government representative responsible for overseeing the contract</td>
</tr>
<tr>
<td>DAC</td>
<td>Department of the Army Civilian</td>
<td>Civilian employed directly by the Army</td>
</tr>
<tr>
<td>DEROS</td>
<td>Date of Estimated Return from Overseas Station</td>
<td>Date when military personnel expect to leave current assignment</td>
</tr>
<tr>
<td>DoDDS</td>
<td>Department of Defense Dependents Schools</td>
<td>School system operating world-wide to provide K-12 education to children of personnel associated with the military.</td>
</tr>
<tr>
<td>DSN</td>
<td>Defense Switched Network</td>
<td>System of military telephone services</td>
</tr>
<tr>
<td>ESO</td>
<td>Education Services Officer</td>
<td>GS civilian in charge of local education center</td>
</tr>
<tr>
<td>ETS</td>
<td>Estimated Time of Separation</td>
<td>Date when military person expects to leave the military</td>
</tr>
<tr>
<td>FPO</td>
<td>Fleet Post Office</td>
<td>Address for mail delivered through the US Post Office/Military Postal System to Navy sites overseas</td>
</tr>
<tr>
<td>GS</td>
<td>General Service</td>
<td>System of ranking civilians employed directly by the Government. OU personnel do NOT have GS equivalencies</td>
</tr>
<tr>
<td>IPR</td>
<td>In-process Review</td>
<td>Annual evaluation of OU's program by the Government</td>
</tr>
<tr>
<td>MP</td>
<td>Military Police</td>
<td>Military personnel serving in police capacities on military installations</td>
</tr>
<tr>
<td>MPS</td>
<td>Military Postal Service</td>
<td>Postal system through which you can mail letters and packages free-of-charge within the system</td>
</tr>
<tr>
<td>MWR</td>
<td>Morale, Welfare and Recreation</td>
<td>Leisure programs operated on military installations; OU personnel may use any of these services/facilities</td>
</tr>
<tr>
<td>NCO</td>
<td>Non-Commissioned Officer</td>
<td>Enlisted person of rank E5-9</td>
</tr>
<tr>
<td>NEO</td>
<td>Non-Combatant Evacuation Operation</td>
<td>Plan for evacuating civilians and family members from areas of danger should a threat be imminent</td>
</tr>
<tr>
<td>NEX</td>
<td>Navy Exchange</td>
<td>Department store on Navy bases similar to BX/PX</td>
</tr>
<tr>
<td>O'Club</td>
<td>Officer's Club</td>
<td>Club for military officers and civilians which operates dining rooms, bars, shops, etc.</td>
</tr>
<tr>
<td>PAL</td>
<td>Parcel Air Lift</td>
<td>Category of mail service to the US through the APO/FPO</td>
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</table>
### Abbreviation Table

<table>
<thead>
<tr>
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</thead>
<tbody>
<tr>
<td>PCS</td>
<td>Permanent Change of Station</td>
<td>Assignment of military personnel to a new duty location</td>
</tr>
<tr>
<td>POV</td>
<td>Privately Owned Vehicle</td>
<td>Automobile or other vehicle owned by individuals associated with the military</td>
</tr>
<tr>
<td>PX</td>
<td>Post Exchange</td>
<td>Department store at Army sites operated by AAFES</td>
</tr>
<tr>
<td>SAM</td>
<td>Space-Available Mail</td>
<td>Category of mail service to the US through the APO/FPO</td>
</tr>
<tr>
<td>SOFA</td>
<td>Status of Forces Agreement</td>
<td>Agreement with the various host nations concerning the status of US personnel (e.g., legally, financially, etc.)</td>
</tr>
<tr>
<td>TA</td>
<td>Tuition Assistance</td>
<td>Form of financial assistance for tuition available to active duty military personnel</td>
</tr>
<tr>
<td>TDY</td>
<td>Temporary Duty</td>
<td>Type of travel/leave status; OU faculty travel on TDY orders</td>
</tr>
<tr>
<td>USAFE</td>
<td>United States Air Force Europe</td>
<td>Overall Air Force organization in Europe headquartered at Ramstein, Germany</td>
</tr>
<tr>
<td>USAREUR</td>
<td>United States Army in Europe</td>
<td>Overall Army organization in Europe headquartered at Heidelberg, Germany</td>
</tr>
<tr>
<td>USO</td>
<td>United Services Organization</td>
<td>Organization providing a variety of morale support services at several military sites as well as in Paris and Rome and at the Frankfurt, Germany airport</td>
</tr>
<tr>
<td>VA</td>
<td>Veterans' Administration</td>
<td>Type of financial benefit for tuition available to active duty and former military</td>
</tr>
<tr>
<td>VOQ</td>
<td>Visiting Officers' Quarters</td>
<td>Temporary billeting for officers and civilians</td>
</tr>
</tbody>
</table>

### It’s About Time

Time is one thing that takes getting used to at almost every AP site. When you teach at a military installation, you’ll find that people use military time or the 24-hour clock. Another aspect of time to keep in mind is the change in time based on the time zone where the site is located.

#### Military Time or the "24-Hour" Clock

The military uses the 24-hour clock; commonly known as “military” or “universal” time. The 24-hour clock is also used in Europe for civilian purposes such as in transportation schedules and closing times. The day is divided into 24 hours with no AM or PM. The 24-hour clock begins at midnight that is 0000 hours. 1:00 AM is 0100 hours, 2:00 AM is 0200 hours, and so-on. Times before 1200 equal AM and those after 1200 equal PM.

Military time is written and said differently.

- There are no colons in military time. Minutes are listed in the 3rd and 4th number position: 5:15 AM is 0515 hrs. 10:30 PM is 2230 hrs.
- Time is referred to in hundreds of hours. For example, 0200 is said as "zero two hundred hours" and 1700 is “seventeen hundred hours”. Sometimes you will hear 0500 said as "oh five hundred." The 0500 is a number, not a letter, but the letter “O” sometimes replaces “zero” when the time is spoken.
- One thirty in the morning is written as 0130 and spoken as "zero, one thirty." Two o'clock in the afternoon is two hours after twelve and therefore is written as 1400 and spoken as "fourteen hundred." Quarter to ten in the evening is written as 2145 and spoken as "twenty-one, forty-five."
- Official military time for mid-night is 0000 hours, but “2400 hours” is also used.
Converting Civilian to Military Time

<table>
<thead>
<tr>
<th>Civilian Time</th>
<th>Military Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Midnight (12:00 AM)</td>
<td>0000 hours</td>
</tr>
<tr>
<td>1:00 AM</td>
<td>0100 hours</td>
</tr>
<tr>
<td>2:00 AM</td>
<td>0200 hours</td>
</tr>
<tr>
<td>3:00 AM</td>
<td>0300 hours</td>
</tr>
<tr>
<td>4:00 AM</td>
<td>0400 hours</td>
</tr>
<tr>
<td>5:00 AM</td>
<td>0500 hours</td>
</tr>
<tr>
<td>6:00 AM</td>
<td>0600 hours</td>
</tr>
<tr>
<td>7:00 AM</td>
<td>0700 hours</td>
</tr>
<tr>
<td>8:00 AM</td>
<td>0800 hours</td>
</tr>
<tr>
<td>9:00 AM</td>
<td>0900 hours</td>
</tr>
<tr>
<td>10:00 AM</td>
<td>1000 hours</td>
</tr>
<tr>
<td>11:00 AM</td>
<td>1100 hours</td>
</tr>
<tr>
<td>12:00 PM</td>
<td>1200 hours</td>
</tr>
<tr>
<td>1:00 PM</td>
<td>1300 hours</td>
</tr>
<tr>
<td>2:00 PM</td>
<td>1400 hours</td>
</tr>
<tr>
<td>3:00 PM</td>
<td>1500 hours</td>
</tr>
<tr>
<td>4:00 PM</td>
<td>1600 hours</td>
</tr>
<tr>
<td>5:00 PM</td>
<td>1700 hours</td>
</tr>
<tr>
<td>6:00 PM</td>
<td>1800 hours</td>
</tr>
<tr>
<td>7:00 PM</td>
<td>1900 hours</td>
</tr>
<tr>
<td>8:00 PM</td>
<td>2000 hours</td>
</tr>
<tr>
<td>9:00 PM</td>
<td>2100 hours</td>
</tr>
<tr>
<td>10:00 PM</td>
<td>2200 hours</td>
</tr>
<tr>
<td>11:00 PM</td>
<td>2300 hours</td>
</tr>
</tbody>
</table>

Local Time at Sites outside Oklahoma in the United States when it is 8:00 am in Oklahoma

<table>
<thead>
<tr>
<th>LOCATION</th>
<th>CIVILIAN TIME</th>
<th>MILITARY TIME</th>
<th>DIFFERENCE BETWEEN SITE AND NORMAN</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ft Benning, GA</td>
<td>9:00 am</td>
<td>0900</td>
<td>+1 hour</td>
</tr>
<tr>
<td>Hurlburt AFB, FL</td>
<td>9:00 am</td>
<td>0900</td>
<td>+1 hour</td>
</tr>
<tr>
<td>Nellis AFB, NV</td>
<td>6:00 am</td>
<td>0600</td>
<td>-2 hours</td>
</tr>
<tr>
<td>Offutt AFB, NE</td>
<td>8:00 am</td>
<td>0800</td>
<td>none</td>
</tr>
<tr>
<td>Washington, DC</td>
<td>9:00 am</td>
<td>0900</td>
<td>+1 hour</td>
</tr>
<tr>
<td>Hickam, Hawaii</td>
<td>3:00 am</td>
<td>0300</td>
<td>-5 hours</td>
</tr>
</tbody>
</table>

Local Time at Sites in Europe when it is 8:00 am in Oklahoma

<table>
<thead>
<tr>
<th>LOCATION</th>
<th>CIVILIAN TIME</th>
<th>MILITARY TIME</th>
<th>HOURS AHEAD OF NORMAN</th>
</tr>
</thead>
<tbody>
<tr>
<td>Norman, Oklahoma</td>
<td>8:00 am</td>
<td>0800</td>
<td>none</td>
</tr>
<tr>
<td>Ansbach, Germany</td>
<td>3:00 pm</td>
<td>1500</td>
<td>7 hours</td>
</tr>
<tr>
<td>Aviano, Italy</td>
<td>3:00 pm</td>
<td>1500</td>
<td>7 hours</td>
</tr>
<tr>
<td>Geilenkirchen, Germany</td>
<td>3:00 pm</td>
<td>1500</td>
<td>7 hours</td>
</tr>
<tr>
<td>Lakenheath, UK</td>
<td>2:00 pm</td>
<td>1400</td>
<td>6 hours</td>
</tr>
<tr>
<td>Mildenhall, UK</td>
<td>2:00 pm</td>
<td>1400</td>
<td>6 hours</td>
</tr>
<tr>
<td>Naples, Italy</td>
<td>3:00 pm</td>
<td>1500</td>
<td>7 hours</td>
</tr>
<tr>
<td>LOCATION</td>
<td>CIVILIAN TIME</td>
<td>MILITARY TIME</td>
<td>HOURS AHEAD OF NORMAN</td>
</tr>
<tr>
<td>---------------------------</td>
<td>---------------</td>
<td>---------------</td>
<td>-----------------------</td>
</tr>
<tr>
<td>Ramstein, Germany</td>
<td>3:00 pm</td>
<td>1500</td>
<td>7 hours</td>
</tr>
<tr>
<td>Rota, Spain</td>
<td>3:00 pm</td>
<td>1500</td>
<td>7 hours</td>
</tr>
<tr>
<td>SHAPE, Belgium</td>
<td>3:00 pm</td>
<td>1500</td>
<td>7 hours</td>
</tr>
<tr>
<td>Spangdahlem, Germany</td>
<td>3:00 pm</td>
<td>1500</td>
<td>7 hours</td>
</tr>
<tr>
<td>Stuttgart, Germany</td>
<td>3:00 pm</td>
<td>1500</td>
<td>7 hours</td>
</tr>
<tr>
<td>Vilseck, Germany</td>
<td>3:00 pm</td>
<td>1500</td>
<td>7 hours</td>
</tr>
<tr>
<td>Wiesbaden, Germany</td>
<td>3:00 pm</td>
<td>1500</td>
<td>7 hours</td>
</tr>
</tbody>
</table>

To check current times, refer to the World Clock at http://www.timeanddate.com/

**Currency in Europe**

You will need the local currency for cash transactions off post/base. All on-post/base facilities accept US dollars.

In Europe, sites in the following countries use the Euro:
- Belgium
- Germany
- Italy
- The Netherlands
- Spain

Two teaching sites in Europe do not use the Euro:
- Lakenheath, the United Kingdom (Great British Pound - GBP)
- Mildenhall, the United Kingdom (Great British Pound - GBP)

The conversion between the US dollar and the local currencies fluctuates. There are many websites that provide the daily exchange rate. Popular sites are:
- http://www.xe.com/ucc/
- http://finance.yahoo.com/m3?u
- http://www.oanda.com/convert/fxhistory - (historical exchange rate)

**Thank You and How May We Help?**

We hope that this Faculty Guide is useful to you at all stages of your Advanced Programs teaching assignment. Our goal is to provide you with the information you need to have an enjoyable and productive experience. The continued success of our faculty builds upon OU’s reputation of academic excellence around the world. We thank you for contributing your efforts to OU’s endeavors to serve adult learners, especially members of the U.S. armed forces and their families.

Please let us know how we may help you at any time as you prepare for and complete your teaching assignment. In addition, we welcome your comments and suggestions for how this Faculty Guide or any other aspect of the Advanced Programs operation might be improved.