





Feature operation





AutoDial			
Store	AutoDial		▶ AutoDial
Use		AutoDial	
Display	Display	AutoDial	

Call Forward			
Activate	Fwd		▶ Fwd
Deactivate	▶ Fwd		
Reinstate	Fwd	▶ Fwd	
View number	Display	▶ Fwd	

Call Pickup			Pickup
Call Waiting			

Answer		▶ CWT
	(Hold)	
Return to first call		



Conference	Conf		▶ Conf
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Handsfree			
Activate			
Switch to handset			
Handset to handsfree			


Hold			
Place a call on hold			
	(Hold)		
Return to a held call			











Last Number Redial		
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Message		
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Ring Again			
Activate	RngAgn		
When notified		▶ RngAgn	
Deactivate	▶ RngAgn		
Transfer	Trans		▶ Trans











Legend





Icon	Action
( )	Indicates the key cap text label. For example, (Message).
	Lift the handset, press the DN key, or press the <a href="#">Handset</a> key.

	Replace the handset, or press  to end the call.
	Dial a number.
	Press the line (DN) key.
▶ AutoDial	The ▶ flashes when a feature is being programmed. The ▶ lights when a feature is active.
	Press the <a href="#">Services</a> key.
	Press the <a href="#">Message</a> key.
	Press the <a href="#">Navigation</a> keys.
	Press the <a href="#">Handsfree</a> key.
	Press the <a href="#">Mute</a> (on/off) key.
	Press the <a href="#">Directory</a> key.

Service and Telephone Option menu

Services menu			
		Select	
(Services)			
<b>Note:</b> The <a href="#">Services</a> menu contains the <a href="#">Telephone Option</a> , <a href="#">Password Admin</a> , <a href="#">Virtual Office</a> , and <a href="#">MG 1000B</a> menus. These options are not available on all Nortel IP Phone 2002 sets. Consult your system administrator.			

Telephone Option menu					
Volume adjustment					
Ringer	Select		Select		
Handset	Select		Select		
Handsfree	Select		Select		
Headset	Select		Select		
Buzzer	Select		Select		

Contrast adjustment			
	Select		
Language\			
	Select	Select	

Date/Time format			
	Select		

Local DialPad Tone			
	Select		

Ring type			
	Play	Select	

OnHook Default Path			
	Select		

**Note:** The [Directory](#) key provides access to Corporate Directory, Personal Directory, Redial List, and Callers List. For additional information about your IP Phone 2002, consult the *Nortel IP Phone 2002 User Guide*.

## Nortel IP Phone 2002



## IP Phone 2002

For Nortel Communication Server 1000

## Quick Reference Card



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